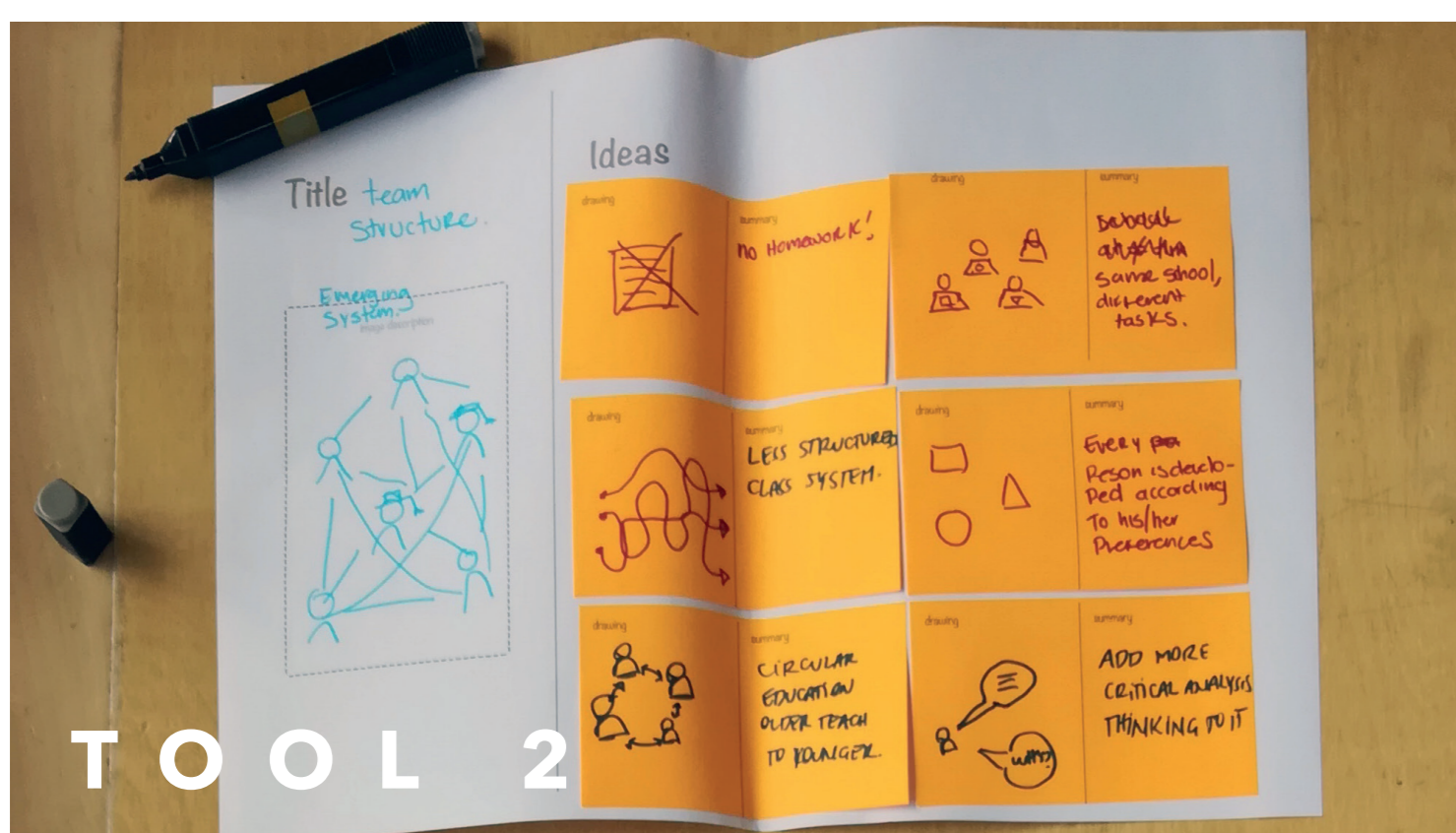


CLUSTALK

A TOOLKIT FOR FACILITATORS

In the creative diamond approach, recent studies (Tassoul and Buijs; Kaner; Heijne and Smit) showed the importance of adding a transition step in between the divergence and convergence phases, named revergence. Basically, this is the step when clusters are categorized, and the aim is to build a shared knowledge among participants. A toolkit was designed with two tools, and are meant to be used to bring clusters' organization. Besides, it assists facilitators to perform the reverging phase.



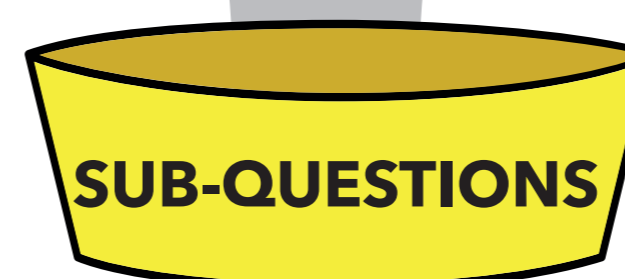
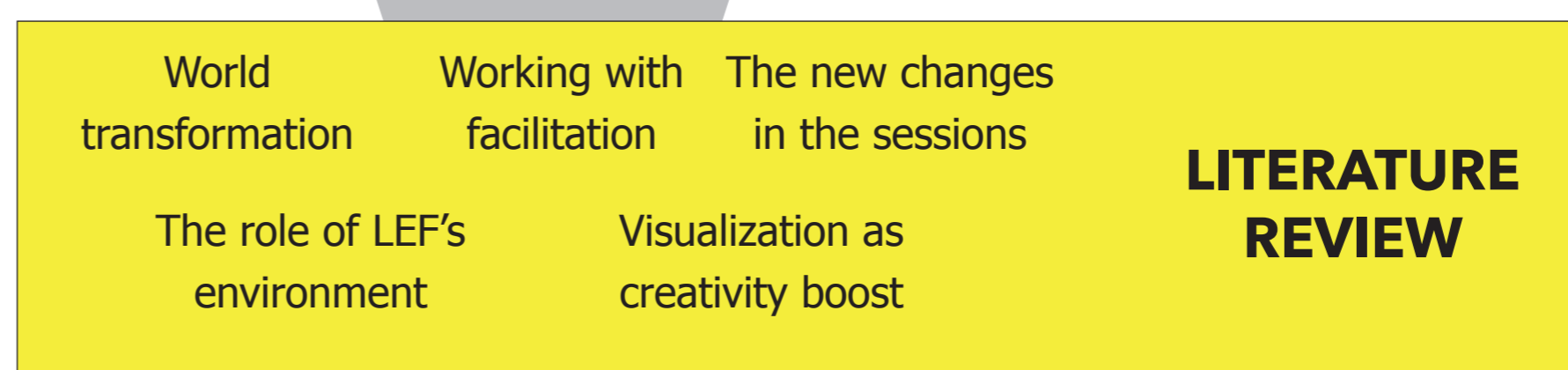
THE PROCESS



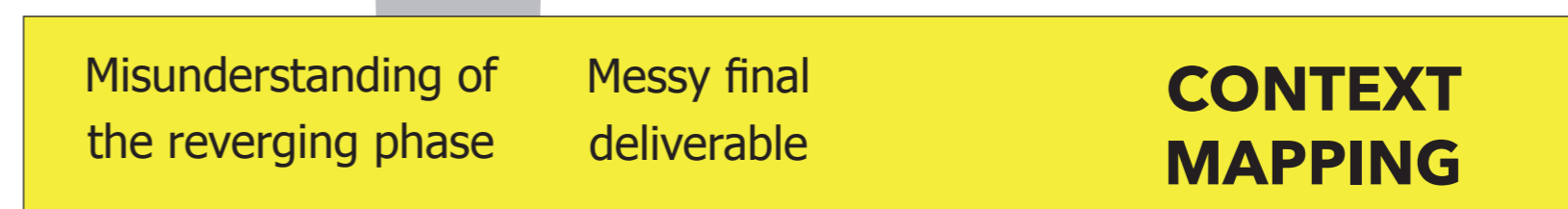
Design a tool or technique that supports participants' creativity during facilitation sessions by optimizing LEF's work process.



How can we support facilitation sessions in order to enhance participants' creativity?



How do participants capture their own ideas during sessions? How do LEF's facilitators guide participants through the sessions?



Support facilitators during sessions by bringing organisation to the revergence phase to uphold creativity.

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Capturing Creativity
26/09/2018
Design for Interaction

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Company

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