

Impact of stakeholder cooperation for centralized route guidance and full automated vehicle compliance

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1 **Impact of stakeholder cooperation for centralized route guidance and full automated vehicle**
2 **compliance**

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1 **ABSTRACT**

2 Route guidance in traffic management aims to improve traffic network performance aligned with a system
3 optimum. However, service providers commonly offer user optimum travel advice that can negatively
4 impact centralized route guidance. This paper quantifies and demonstrates the impact of different policy
5 strategies for a centralized route guidance systems where road authorities and service providers work
6 together in a coordinated approach. Cooperation through an intermediary is considered with various policy
7 strategies that consider different approaches and levels of cooperation between road authorities and service
8 providers, which are evaluated using traffic modelling. A use case for the ring network of Milan shows that
9 cooperation between the two parties has the potential to get the best out of the measure by utilizing a system
10 optimum approach, while still allowing service providers to offer individual travel advice. The results of
11 the modelled case study clearly show that the two approaches of far-reaching cooperation and increased
12 compliance have a greater positive effect on traffic network performance in terms of reduced delays,
13 reduced congestion and total time spent. In addition, the future presence of connected automated vehicles
14 (CAV) is also considered in which these vehicle demonstrate full compliance. This shows that with
15 increasing percentage of CAVs that route guidance can have a substantial positive effect compared to low
16 compliance or a smaller penetration rate of automated vehicles.

17

18

19 **Keywords:** Route guidance; traffic policy strategies; service provider cooperation; automated vehicle
20 routing

1 **INTRODUCTION**

2 Traditionally, traffic management has been effectively applied through road-side interventions by
3 (national) road authorities (RA) by influencing traffic flow, traffic demand and traffic characteristics to
4 improve traffic throughput, safety and emissions. Increasingly, other sources of traffic information and
5 guidance are being offered and used that are not centrally coordinated by RAs. A primary example is that
6 of in-car navigation devices. Approximately 90% of the people in Europe own navigation equipment, while
7 a survey in The Netherlands indicated that 80% of the people who travel for business or who go for a day
8 out use a navigation application (1). And of these people, 35% receive online congestion updates and are
9 able to change their routes based on real-time traffic conditions. Service Provider (SP) delivered
10 information is offered as individual advice and operates on the principle of an on-trip User Optimum (UO),
11 in which the travel time for that individual user is minimized based on current traffic circumstances (2).
12 This is often contradictory to RA road-side traffic management information that is generally designed for
13 (partial) System Optimum (SO), which entails that the total sum of all vehicle delays is minimized to
14 enhance the total system performance (3; 4), often measured by traffic throughput. Hence, UO-focused
15 advice offered by SPs acts as a system disturbing process and has been shown to lead to a deterioration in
16 traffic performance (5).

17 In past years, there have been efforts to counter the increasing negative effects of SP travel and
18 route guidance advice through cooperation between RAs and SPs to achieve common objectives and
19 prevent deterioration of traffic performance. However, Koller-Matschke (6) found that there are some
20 serious concerns about the commitment by SPs and RAs to collaborate. To illustrate this, a large field study
21 with 20.000 participants in the region of Amsterdam (7) did not lead to a significant improvement of the
22 traffic flow performance (8). The conclusion of the evaluation found that the committed penetration of
23 participants was too small to influence the system performance and that the greatest benefits of system
24 optimum routing were mainly obtained by non-participating vehicles. Houshmand, Wollenstein-Betech and
25 Cassandras (9) state that such an outcome may lead to participating SPs becoming less competitive
26 compared with non-participating service providers as it is unclear whether road users would accept this
27 kind of route guidance and what the benefits would be for the network performance.

28 Previous studies have shown the full potential of full participation and compliance in a centralized
29 SO route guidance system (3; 4). However, in practice, many road users are not influenced by traffic
30 information (10-12) and not everyone is willing to accept it voluntarily (13; 14). Multiple regulation
31 strategies with voluntary and mandatory elements have been suggested to improve the impact of the
32 centralized route guidance systems (15). Regulations may solve the lack of compliance, but are often not
33 the preferred alternative of policymakers and may even not be necessary.

34 A recent example of RA-SP cooperation was proposed and executed in the cooperation framework
35 which was part of the SOCRATES^{2.0} project (16). The SOCRATES^{2.0} project brought road authorities,
36 service providers and car manufacturers together and applied a coordinated approach for smart route advice
37 and also tested this in multiple practical trials in Europe. In this approach, four intermediary roles (strategy
38 table, network manager, assessor, and network monitor) coordinate the information flow between RA and
39 SP and the given route advice to ensure that a good balance can be found between SO and UO travel and
40 route advice. However, the results of the project remained inconclusive to the potential effects of this
41 cooperation, mainly due to limitations in the execution in practice. The potential effects of cooperation in
42 the case of an incident were shown in a simulation study (17). Harmonizing route guidance in the event of
43 a tunnel closure was shown to lead to 17% less delay in the Stockholm network, for example. A final
44 consideration is also made for future opportunities that connected and automated vehicles (CAV) may bring
45 about. Their emergence and connection to real-time route guidance is hypothesized to make it easier to
46 divert traffic en-route as many CAVs may demonstrate full compliance, especially in the case of
47 drivers/occupants that are out of the driving loop (18). Studies have shown that a strong effect of CAVs can
48 be reached, even with moderately low penetration rates (9), which may lead to even a moderately strict
49 regulation strategy being very effective and satisfy road users, policymakers and service providers.

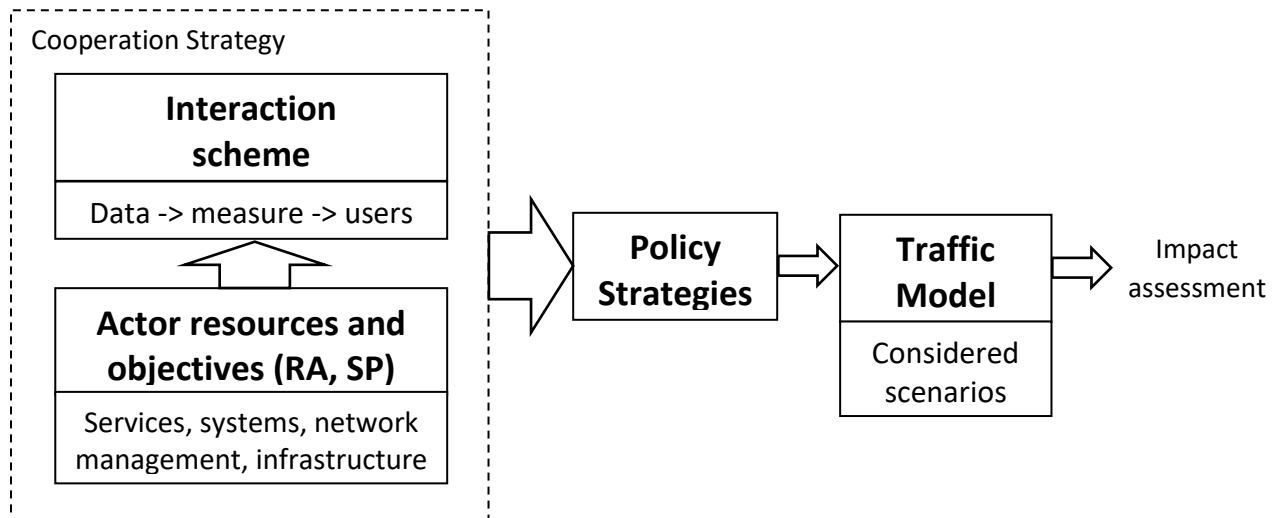
50 In this paper, we aim to operationalize the cooperation concept of the SOCRATES^{2.0} to model and
51 demonstrate if, and how much, RA-SP cooperation can lead to improvements in traffic performance beyond

1 the current and future scenarios that SPs apply a counteractive UO approach to RAs SO approach. The
 2 approach will consider different regulation strategies for a centralized route guidance system in which SPs
 3 and RAs are assumed to work together to achieve common goals. The presence of CAVs with full
 4 compliance is also considered. In the following section, we present the applied methodology, which
 5 includes the actor’s interaction and regulation, as well as policy strategies. Thereafter, we present the results
 6 of a case study applying the methodology to the ring network of Milan. Finally, we reflect on the strategies
 7 and draw our conclusions.

8
 9 **METHODOLOGY**

10 **Overview of methodology**

11 The approach taken in this paper loosely follows that applied within the SOCARTES framework, which in
 12 turn is based on the state-of-the-art from science and practice, and is extended to use traffic modelling for
 13 impact assessment. An overview of the total methodology to determine the impacts of different policy
 14 strategies from the cooperation strategy is given in *Figure 1*. The **cooperation strategy** is constructed based
 15 on an **interaction scheme**, detailing the process from data acquisition to measure selection and influence
 16 on end users, together with the network layer approach that describes the **actor resources and objectives**,
 17 primarily from RA and SPs. **Policy strategies** are derived based on the cooperation strategy, which are
 18 translated into scenarios that are evaluated using a **traffic model** to finally determine the impact of each
 19 scenario quantified in terms of traffic throughput and performance. Each part of the methodology is
 20 described in detail in the remainder of this section.



22 **Figure 1: Research methodology for impact assessment of RA-SP coordinated route guidance**

23
 24 **Cooperation strategy**

25 *Actors and cooperation*

26 The cooperation framework in the SOCRATES^{2.0} project describes the coordinated approach for smart
 27 route guidance. Four intermediary roles are established with an overall objective to enable coordinated end-
 28 user services possible:

- 29 - Network Monitor
- 30 - Strategy Table
- 31 - Network Manager
- 32 - Assessor

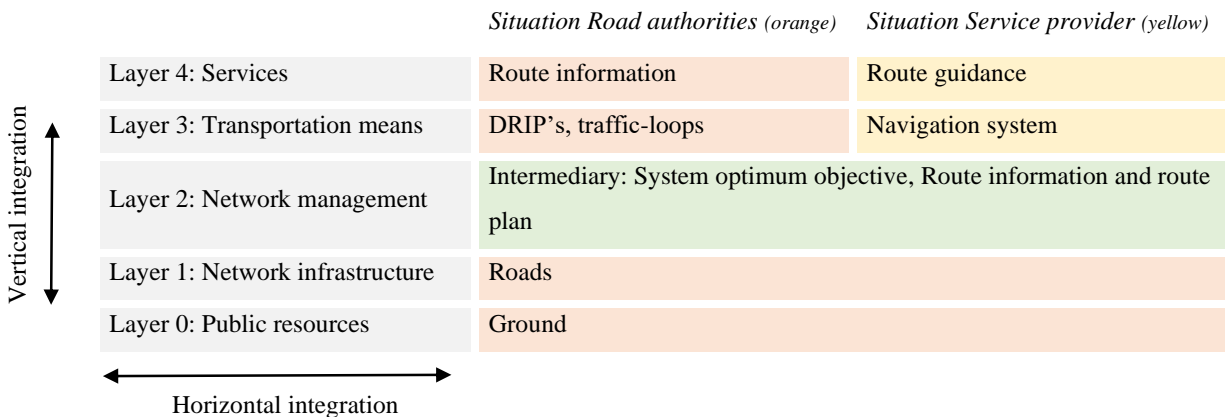
33 Each ‘role’ describes a critical process and the related actors required to construct the entire chain
 34 of events that allow coordination between RAs and SPs to take place using all available resources. The
 35 network monitor creates a uniform data foundation and combines the data collected by the service providers

1 to create a commonly agreed view of the network. The strategy table focusses on the measures and
 2 interventions that should be taken, under the prevailing traffic and network conditions and which
 3 corresponding objective is pursued. The network manager is a technical platform that executes the measures
 4 and interventions as dictated from the strategy table, while the assessor acts as a feedback loop to verify the
 5 performance of the network manager to meet the objectives laid out by the strategy table. Four objectives
 6 are targeted in the strategy table, namely:

- 7 1. Safer, cleaner and more efficient traffic flow and better use of the road capacity
- 8 2. Better services to the road users and better quality of life for citizens,
- 9 3. Cost-effective traffic management by optimizing the use of existing road capacity
- 10 4. Economic growth and the creation of more jobs by reducing traffic problems and by creating new
 11 business opportunities.

12
 13 While these in themselves can be viewed as abstract, a common denominator of these objectives is
 14 the reduction of congestion (6). However, this objective should not be sought at any cost. For example,
 15 excessive detours could help reduce congestion, but would lead to other detrimental effects. The reduction
 16 of the total travel time is therefore also considered as a main objective of the cooperation for smart routing.
 17 As congestion leads to a longer travel time, the reduction of congestion is also included in the objective to
 18 minimize the total travel time.

19 It should be noted that the implementation of these roles is not part of this study. It is assumed that
 20 all roles are implemented properly and when mentioning the intermediary, we refer to the combination of
 21 these separated roles as part of the cooperation strategy. The concept of separating the network management
 22 tasks by implementing an intermediary is a well-known principle in network industries, where a distinction
 23 is often made between the network management tasks and the actors that are responsible for these tasks
 24 (19). As such, the intermediary cooperation strategy considered from SOCRATES²⁻⁰ is translated, based on
 25 Jaag and Trinkner (19), to yield the tasks and responsibilities as shown in Figure 2. This especially highlight
 26 the different roles that RAs and SPs have in the cooperation framework.



29
 30 **Figure 2: Segregation of Network layers vertical integrations per actor, suggested situation road**
 31 **network with in green the new intermediary, based on (Jaag & Trinkner, 2011)**
 32

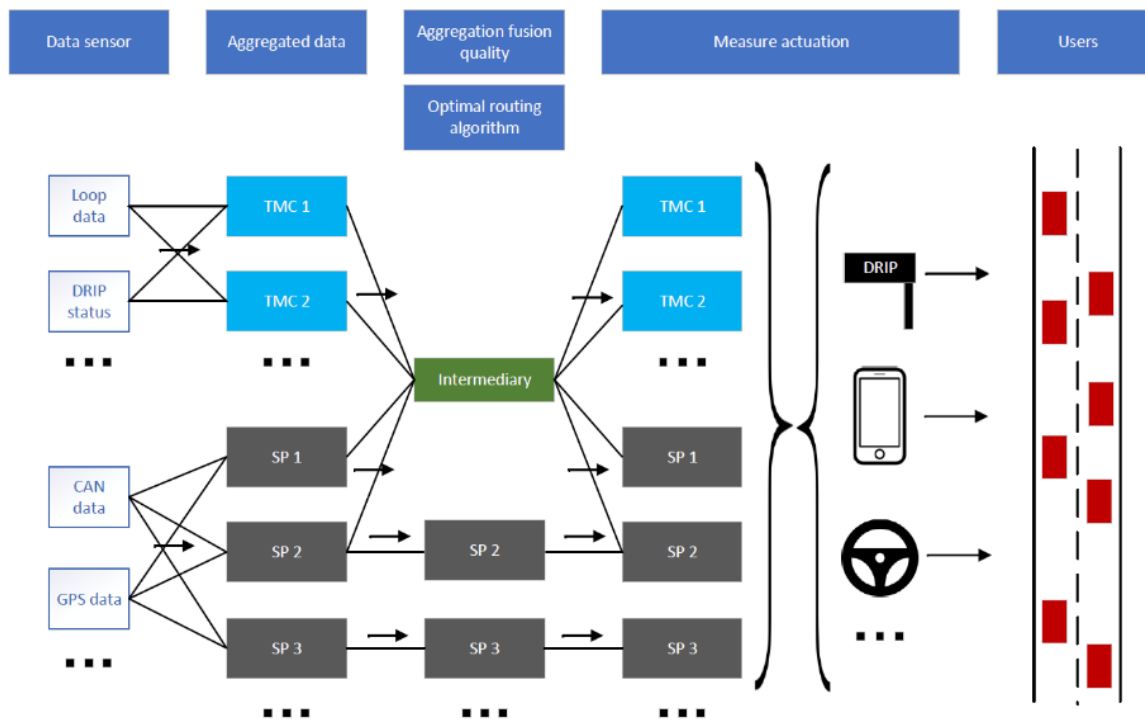
33 *Actor interaction*

34 To further clarify interactions and cooperation between RAs and SPs upon implementation of an
 35 intermediary, the explicit flow of data and information is captured in the interaction scheme, shown in
 36 Figure 3. All actors may have data sensors and can obtain their own data from a variety of sources. In an
 37 ideal system, actors aggregate their data and share their data with the intermediary which aggregates all
 38 available data to one data set and which presents the common truth about the network state. The

1 intermediary calculates the optimum routing and instructs all actors on which measures should be taken,
 2 which for route guidance will often be routing advice. The actors actuate the measures and the road users
 3 obtain the routing information.

4 In the option shown in Figure 3, one intermediary is established for road authorities while SPs share
 5 their data. In this case, all data of participating actors can be shared. The traffic management centers adapt
 6 their measure based on what SPs do. It should be noted that certain SPs may decide to operate partially
 7 within the cooperation or even entirely independently to it. In the figure, SP2 are the SPs that only share
 8 and obtain data to improve their service to offer the fastest routes for their users. This group does not execute
 9 the measures dictated by the intermediary and will not offer SO routing. SP3 represents SPs that act entirely
 10 independently. This group does not connect with the intermediary and is also not involved with data sharing,
 11 basically acting entirely independent to the cooperation, also in regard to the routing advice given, which
 12 is purely UO. It is assumed that the Traffic Management Centres (TMC) are completely compliant with the
 13 intermediary. From this is should be clear that engagement of SPs is important and that different levels of
 14 engagement can influence the extent to which the cooperation can be effective.

15



16

17 **Figure 3: Interaction scheme with voluntary use of an intermediary with bypass behaviour, based on**
 18 **intermediary option three from proposed cooperation framework SOCRATES^{2.0} (Koller-Matschke,**
 19 **2018)**

20

21 **Policy strategies**

22 From the scheme shown and discussed in the previous paragraph, it is clear that action by SPs will influence
 23 the effectiveness of the cooperation strategy and in turn the ability to guide traffic in a SO way. In this
 24 paper, we are interested to study what the effectiveness is of different regulation and policy strategies to
 25 obtain the best network performance under various conditions. Government has the ability to construct and
 26 enforce certain regulations obliging SPs to adhere to cooperation strategies and even complying road users
 27 to adhere to route advice. Below, we consider three levels of regulations that are analyzed later in Section
 28 3 of this paper. The considered regulatory measures and policy strategies are as follows:

29

- 1 - **Ω_0 : Base reference strategy: Status quo**
2 In this strategy, no regulations are implemented and eventually, all vehicles will drive a perceived
3 user optimum without perfect knowledge of the network.
- 4 - **Ω_1 : Implementation of the intermediary with voluntary participation**
5 In this strategy, an independent intermediary is established which makes cooperation possible and
6 makes it possible for SPs to exchange data to improve their user optimum algorithm. The
7 intermediary aggregates the data of all participating actors and determines the optimal set of
8 measures based on a commonly agreed strategy table.
- 9 - **Ω_2 : Compulsory SP participation with the intermediary services**
10 In this strategy, the intermediary is active as in Ω_1 , while all actors are obliged to use the services
11 of the intermediary. When this regulation is in force, SPs cannot directly offer UO route advice to
12 their users. SPs are obligated to execute the instructions of the intermediary and offer the congestion
13 avoiding SO routing to their users.
- 14 - **Ω_3 : Compulsory road user compliance of given route guidance**
15 The final strategy builds on Ω_1 and Ω_2 by also making road user compliance of the given route
16 advice mandatory. Road users are forced to comply with the route advice to achieve SO. In this
17 case, all guided vehicles will avoid congestion to improve network traffic performance.

18
19 The following sub-section goes into the modelling process that is applied to investigate the
20 effectiveness of these policy strategies.

21 22 **Model setup**

23 To address different policy strategies and scenarios, we make use of a macroscopic traffic model with route
24 assignment and capable of demonstrating the influence of different forms of travel information and
25 compliance. The MARPLE model is used for this and is detailed in this sub-section.

26 27 *MARPLE*

28 To study the impact of the policy strategies, a traffic assignment model is used, which distributes traffic
29 over available routes. In general, there are five algorithms to do this: all-or-nothing assignment, capacity
30 restrained assignment, incremental assignment, user equilibrium assignment and system optimal
31 assignment (20). For this study, the Model for Assignment and Regional Policy Evaluation (MARPLE) was
32 chosen (21) as it allows a user equilibrium to be simulated in a dynamic approach. MARPLE includes two
33 user equilibrium assignment algorithms: the deterministic user equilibrium (DUE) and the stochastic user
34 equilibrium (SUE). For the DUE, it is assumed that drivers have perfect information on the situation in the
35 network. The SUE is used while the information over the network is incomplete and drivers choose their
36 perceived fastest route. For this study, the SUE is an appropriate assignment approach. In the SUE, the
37 completeness or quality of the information for the road user can be varied with the parameter θ . This
38 parameter changes the size of the stochastic uncertainty for the SUE assignment, which indicates the chance
39 that the chosen route is the fastest.

40 Different user classes can be defined in MARPLE. A user class represents a group of road users
41 with the same routing behavior with different values of θ and thus with a different route choice behavior
42 towards changes in the network situation. There are also habitual road users who do not change their route
43 at all. Habitual routing behavior consists mostly of previous experiences of the driver. It is assumed that
44 habitual drivers, who cannot be influenced by traffic information, will take the perceived fastest route
45 according to uncongested traffic conditions.

46 47 *Congestion avoiding user optimum algorithm*

48 In this study, route choice by cooperative automated vehicles makes use of a congestion avoiding user
49 optimum algorithm. A congestion avoiding approach can have a positive effect on the traffic performance
50 (22). Congestion avoiding is implemented with a perceived time penalty for links above a certain
51 flow/capacity threshold. With this time penalty, participating road users avoid routes over (nearly)

1 congested links. This reduces congestion and for that reason the average travel time. In the best-case
2 scenario, it also prevents congestion with the associated capacity drop. The applied time penalties are given
3 in de scenario descriptions in the following section.

4 The use of congestion avoidance to achieve a better traffic performance works as follows. In case
5 of congestion on a single link, all routes containing that link will get a perceived additional travel time in
6 terms of a percentage of the current travel time. The congestion avoiding vehicles will prefer the detour if
7 the additional travel time of the detour is shorter than the time penalty and that will reduce the inflow on
8 the congested link. This means that the travel time of all passing vehicles will be reduced due to the vehicle
9 that makes the detour, until the moment the congestion would be solved without the detour. A previous
10 study showed that avoiding all congestion can lead to excessive detours which could lead to a reduced effect
11 on the total travel time (22). The chosen time penalty approach will prevent this, because the time penalty
12 value is the longest additional travel time that would be accepted which prevents excessive detours to occur.

13 *Assumptions for the scenarios*

14 The cooperation model with the specified policy strategies is converted into simulation input as shown in
15 Figure 4, which shows how traffic is assigned to specific groups of routing behavior. This figure includes
16 a number of assumptions. The scheme divides the traffic into two groups: human drivers and connected
17 automated vehicles (CAV). All CAVs are influenced by service providers and have perfect compliance.
18 Human drivers can be influenced by service providers, by the traffic management center or are not
19 influenced at all. Research shows that 30% to 35% of the traffic can be influenced by traffic information
20 (*I*; 10-12). Therefore, for human drivers it is assumed that 70% cannot be influenced (parameter A). For
21 the sake of this study, the CAVs are assumed to have the same driving dynamics as the human driven
22 vehicles. A commonly applied measure for routing traffic is the dynamic route information panel (DRIP).
23 Unfortunately, the provided information is only relevant for 30% to 40% of the road users (*I*) and only 5%
24 to 6% of the road users is willing to change route for small travel time benefits (23). Therefore, it is assumed
25 that only 10% may be willing to change route (parameter B in Figure 4). This therefore means that 20% of
26 the traffic can be influenced by information from the service providers (parameter C in Figure 4). Since
27 91% of the road users has navigation equipment available (*I*) and 25% of all road users are using it on a
28 regular basis (*I*; 24), this assumption appears to be valid.

29 The distribution of the group which is influenced by the service providers depends on the scenario.
30 Without implementing the intermediary, parameter H is set to 100% because no data is shared. While policy
31 regulation Ω_1 is active, F, G and H can all be non-zero and the values depend on the scenario. With the
32 regulation Ω_2 active, parameters G and H are 0% and F becomes 100%, which is the situation for which all
33 road users influenced by the service providers, use the congestion avoiding routing. The compliance of the
34 road users to reroute depends on the compliance algorithm, described in the following paragraph. Only in
35 the situation where policy regulation Ω_3 is active will the compliance be 100%. In all other situations,
36 vehicles who decline the congestion avoiding routing will route according to the user optimum algorithm
37 with good knowledge of the network.

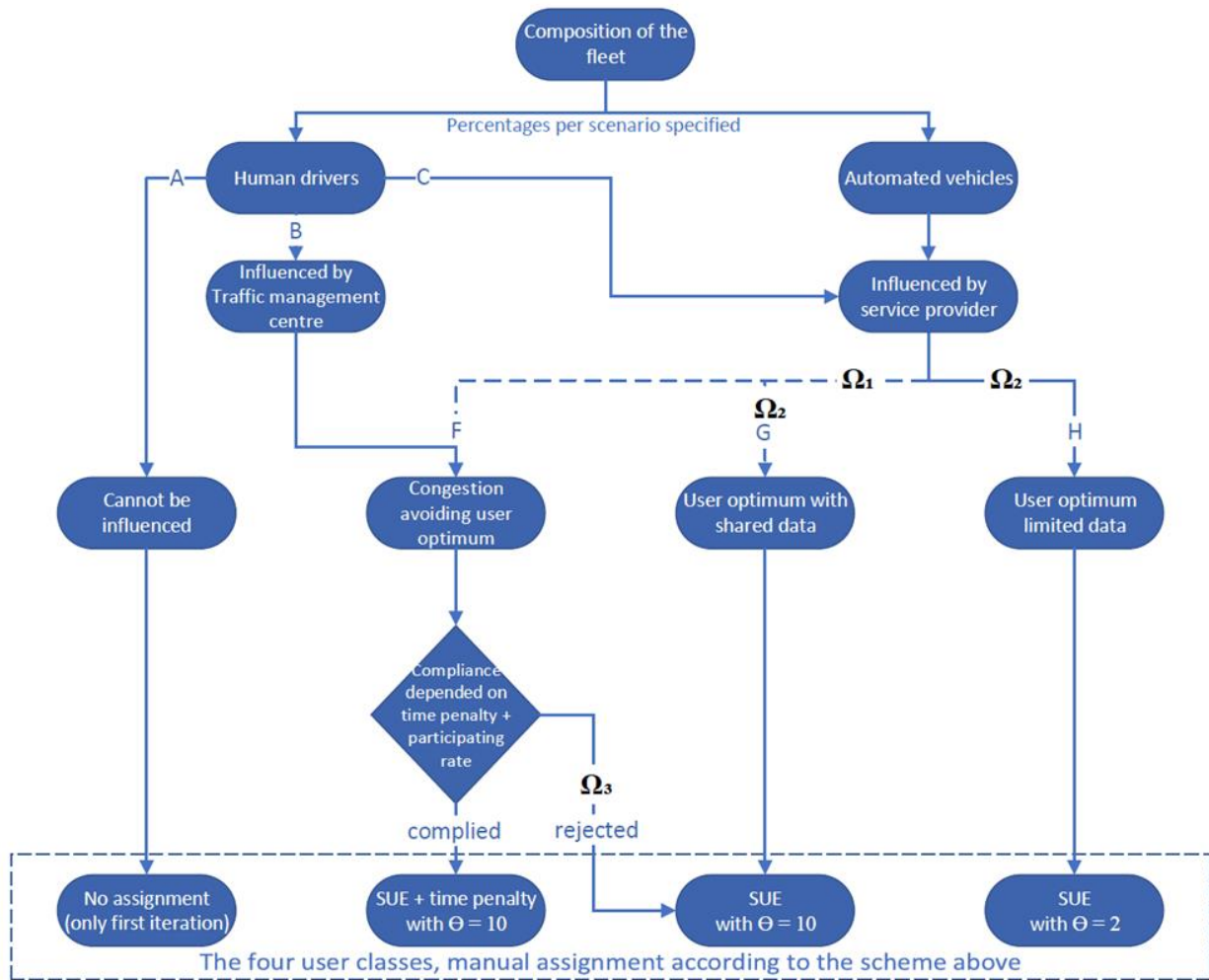
38 *Implementation in the model*

39 As shown in Figure 4, the different assumptions eventually lead to four groups of users. We define four
40 different user classes in the model, which represent the road users that are considered. These user classes
41 represent:

- 42 1) **Habitual drivers**, who take the shortest free flow route and stick with that (user optimum)
- 43 2) **Influenced drivers**, who are influenced by route guidance, but don't always follow it;
- 44 3) **Completely compliant drivers**, who follow the route guidance;
- 45 4) **Social drivers**, who are willing to take socially beneficial routes (system optimum).

46 Each group has its own route choice behavior. The first group of users are the habitual drivers and they are
47 not influenced by traffic information. Their routes are the shortest routes based on free flow travel time.
48 For this group, the time penalty is not included (user class 1). The second group gets their information from

1 service providers that act independently. Because a service provider represents a group of individual
 2 vehicles, there is some information available about the current traffic state. Because information is far from
 3 complete and some vehicles may not have an updated system, for the θ parameter a value of 2 is chosen
 4 (user class 2 – see previous MARPLE description). The third group only considers their travel time and
 5 uses the data of the intermediary to achieve this (user class 3). This means that there is no time penalty
 6 included and the θ parameter has the same value as for the second group. The final group of users will avoid
 7 congestion (user class 4). Therefore, a time penalty is added for routes with (nearly) congested links. The
 8 size of this time penalty is a percentage of the travel time, determined by the simulation. This group is
 9 connected with the intermediary and shares data, which means that the quality of traffic information is
 10 increased. Therefore, the θ parameter for this group has relatively high value and is set to 10. This value
 11 was also used in another study of route guidance during a tunnel closure (21).



12

13 **Figure 4 Scheme for assigning traffic to specific groups of routing behavior**

14

15 *Algorithm for compliance*

16 Depending on the strategy scenario, different distributions of these user classes can be assumed to be present
 17 in a network. Not every road user is willing to accept a social route like the congestion avoiding approach.
 18 Initially, about 80% of the drivers are willing to accept it and this decreases to below 40% when the
 19 additional travel time increases (13; 14). Recent studies show that social demographic attributes have an
 20 influence on compliance (14; 25). However, in macroscopic simulation, these attributes are not taken into
 21 account. A variable that will be considered is the number of participants. In general, if drivers have the

1 feeling that others make the social choice, they are more willing to accept the social alternative (13). For
 2 the algorithm to determine the compliance rate, the results of two studies (13; 14) are combined.

3 In this research, the following described equations are used to determine the distribution of
 4 drivers/vehicles over the user classes. In the equations, C is the compliance rate (percentage), p is the
 5 participation rate (percentage) and t is the time penalty (percentage of original travel time).
 6

7 Equation 1 shows the compliance function for participation rates up to 10%:

$$C = 20 + 65 * 0,97^t \quad (1)$$

Domain: {p ≥ 0 | p < 10}

8
 9 The compliance function for participation rates between 10%-100% is given by:
 10

$$C = 20 + 15 \frac{p - 10}{90} + \left(65 - 15 \frac{p - 10}{90} \right) * \left(0,97 + 0,0225 * \frac{p - 10}{90} \right)^t \quad (2)$$

Domain: {p ≥ 10 | p < 100}

11 While a simplified compliance function is applied for the participation rate of 100%:

$$C = 35 + 50 * 0,9925^t \quad (3)$$

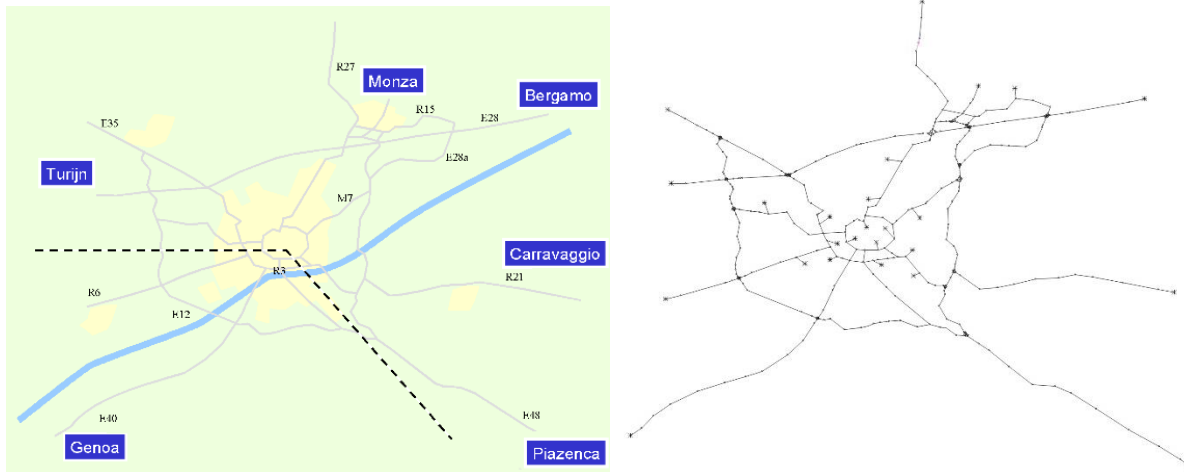
Domain: {p = 100}

12 Note that for p=10 Eq. 1 and 2 give the same results. Eq. 3 follows immediately using p=100 in Eq. 2.
 13

14 Case study

15 Network

16 The considered network for the case study is a representation of the network of Milan (see Figure 5). A
 17 ring-structured network is suitable for this study, because it provides multiple route options for many origin-
 18 destination pairs. This makes rerouting possible and non-congested route alternatives more likely to exist,
 19 hence the choice for this network.
 20
 21
 22



23
 24 **Figure 5 Milan network with ring structure**

25 Scenarios

26 Four policy strategies are considered. However, for one strategy the resulting outcome in practice is not
 27 clear, as we will explain. In policy strategy Ω_1 , 'regulated intermediary and free of obligations', three
 28 situations can occur. The first is that the data is only shared and the service provider's use is for their own
 29 benefit. The second one is that only a part of the service providers will participate. The third situation is
 30

1 that every service provider uses the service voluntarily. That last situation is the same as the policy where
 2 all service providers are forced to use the services of the intermediary. Therefore, in practice there are
 3 eventually five **strategy scenarios**:

- 4 1) Do nothing;
- 5 2) A regulated intermediary, free of obligations, only used for data sharing;
- 6 3) A regulated intermediary, free of obligations, partial commitment;
- 7 4) Obligated use of intermediary services, but voluntary use for road users;
- 8 5) Obligated use of intermediary services and mandatory use for road users.

9
 10 For every strategy scenario, a distribution for the different user classes in the model is calculated
 11 for different penetration rates of CAVs. For the time penalty, values are chosen based on simulations for
 12 the first user class distribution with a time penalty between 0% and 40%. The time penalty with the best
 13 results is used for the other user class distributions. Furthermore, for each strategy scenario, we also
 14 consider the percentage of connected automated vehicles (CAV) that are assumed to demonstrate perfect
 15 compliance with route advice. We consider steps of 10% from 0% up to 100% with assumed full
 16 compliance. The inputs for simulation scenarios are presented in Table 1.

17 A time penalty is added to the normal travel time for congested links. This time penalty is
 18 determined by the flow-capacity ratio. When this ratio rises above a certain threshold, the time penalty is
 19 added. Three choices for the threshold were tested in advance: 90%, 95% and 99%. The 95% threshold
 20 gave the best results, as the 90% option left too much capacity unused and the 99% resulted in excessive
 21 congestion, because flows are not completely consistent and the link could be wrongfully denied a time
 22 penalty. The second choice is the number of extra iterations simulated after the time penalty is added. For
 23 this study, it is assumed that the iteration process continues until convergence is reached. This choice is
 24 motivated by the fact that the intermediary has good information about the network state and could instruct
 25 all vehicles to use the best route. Convergence is assumed if the maximum change in route flows stays
 26 below a certain percentage. In this study, this value is set to 1%.

27
 28 **Table 1 Strategy scenarios and user class setting for the model**

Scenario 1 Do nothing						Scenario 2 A regulated intermediary, free of obligations, only used for data sharing						Scenario 3 A regulated intermediary, free of obligations, partial commitment					
CAV %	Time penalty	user class share [%]				CAV %	Time penalty	user class share [%]				CAV %	Time penalty	user class share [%]			
		1	2	3	4			1	2	3	4			1	2	3	4
0%	10	70	20	3	7	0%	10	70	0	23	7	0%	15	70	5	12	13
10%		63	28	3	6	10%		63	0	31	6	10%		63	7	15	15
20%		56	36	3	5	20%		56	0	39	5	20%		56	9	18	17
30%		49	44	2	5	30%		49	0	46	5	30%		49	11	21	19
40%		42	52	2	4	40%		42	0	54	4	40%		42	13	26	19
50%		35	60	2	3	50%		35	0	62	3	50%		35	15	29	21
60%		28	68	1	3	60%		28	0	69	3	60%		28	17	33	22
70%		21	76	1	2	70%		21	0	77	2	70%		21	19	36	24
80%		14	84	1	1	80%		14	0	85	1	80%		14	21	39	26
90%		7	92	0	1	90%		7	0	92	1	90%		7	23	42	28
100%	N/A	0	100	0	0	100%	N/A	0	0	100	0	100%	0	25	45	30	

Scenario 4 Obligated use of intermediary services, but voluntary use for road users						Scenario 5 Obligated use of intermediary services and mandatory use for road users					
CAV %	Time penalty	user class share [%]				CAV %	Time penalty	user class share [%]			
		1	2	3	4			1	2	3	4
0%	15	70	0	12	18	0%	25	70	0	0	30
10%		63	0	15	22	10%		63	0	0	37
20%		56	0	18	26	20%		56	0	0	44
30%		49	0	21	30	30%		49	0	0	51
40%		42	0	24	34	40%		42	0	0	58
50%		35	0	27	38	50%		35	0	0	65
60%		28	0	29	43	60%		28	0	0	72
70%		21	0	32	47	70%		21	0	0	79
80%		14	0	35	51	80%		14	0	0	86
90%		7	0	38	55	90%		7	0	0	93
100%	0	0	41	59	100%	0	0	0	100		

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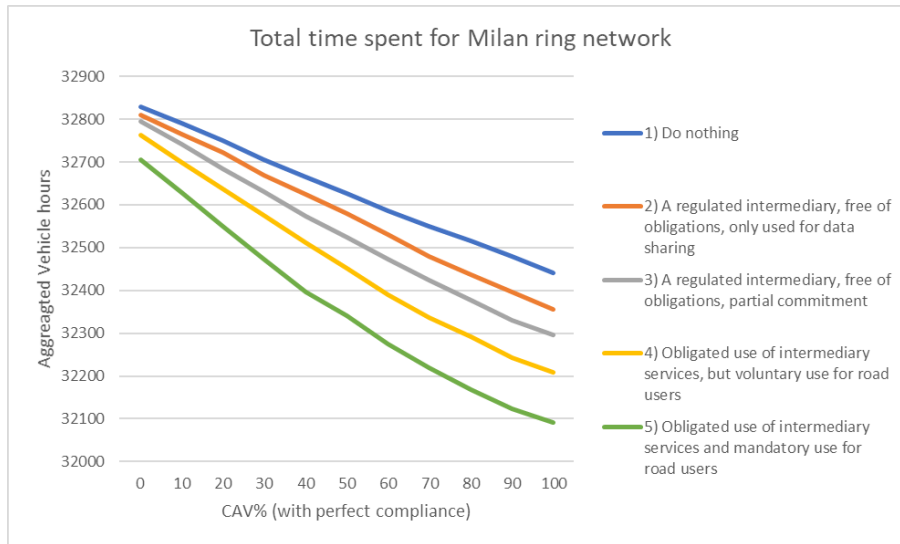
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CASE STUDY RESULTS

To show the impact of the centralized route guidance system with different regulation sets, the results from the described scenarios are presented and analyzed in this section. The network performance is analyzed using the total time spent (TTS), which is the aggregated time of all vehicles in the network, with the condition that the number of vehicles in each scenario is identical and that the network is empty at the end of the simulation time. Furthermore, the network performance is evaluated through consideration of network delays, given as percentage difference between scenarios of the aggregated delay over all vehicles and the observed queue lengths. Finally, we consider the effect of the applied time penalty values in a sensitivity analysis.

Network Performance

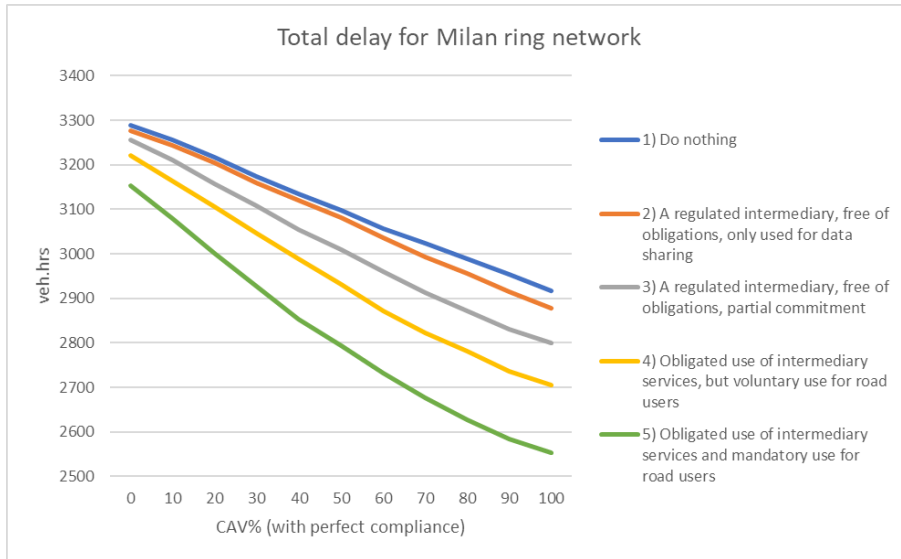
The results of the TTS for the Milan ring network (Figure 6) show that with increasing compliance and regulation, the TTS for the network is reduced. Strategy 5 (Obligated use of intermediary and mandatory use for road users) shows an improvement compared with the base scenario of doing nothing by 0.4% for 0% automated vehicles, while an improvement of 1.1% is achieved with 100% automated vehicles. Both these numbers are substantial improvements when considering the whole network, which is an indication that the regulations improve traffic flow. We see that the current implementation of the intermediary without commitment leads to only 0.06% improvement and finally to an improvement with automated vehicles of 0.27%. It also shows that more regulation lead to better traffic performances.



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Figure 6 Total time spent for Milan ring network

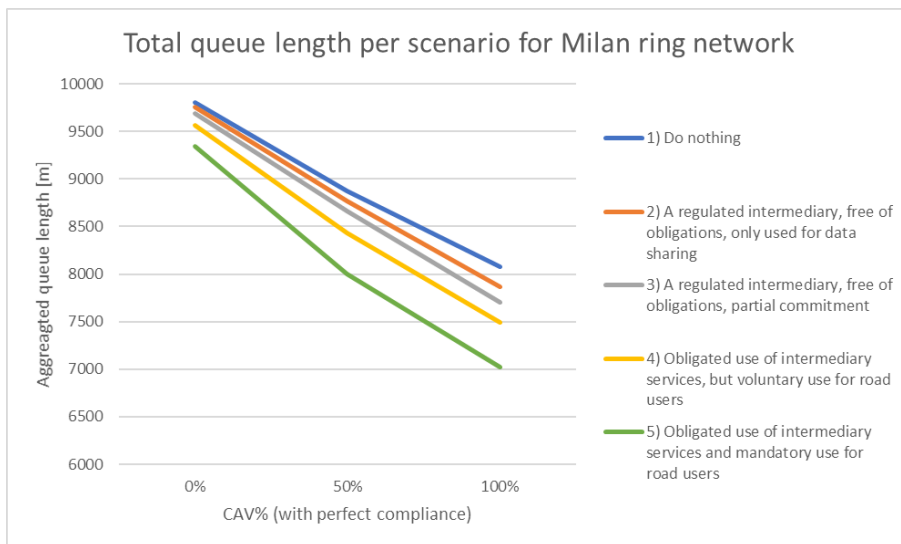
When this is translated to savings in delays, the total delay is reduced by 0.4%, 1.0%, 2.1% and 4.2% respectively for the strategy scenarios with 0% automated vehicles (Figure 7). With 100% automated vehicles, the delay savings increase to 1.4%, 4.1%, 7.3% and 12.5%. Logically, a reduction in the queue lengths is also visible, as shown in Figure 8, with reductions ranging across the network from 500-3000m. Also, note from Figure 8 that the largest queue reductions are not necessarily for the strategy scenarios with the highest delay reductions. This is due to different degrees of rerouting through the network. It should be noted that due to the complexity of the network and limited rerouting options in some places, not all congestion could be eradicated.



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2 **Figure 7 Network delay**

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5 **Figure 8 Queue lengths per scenario**

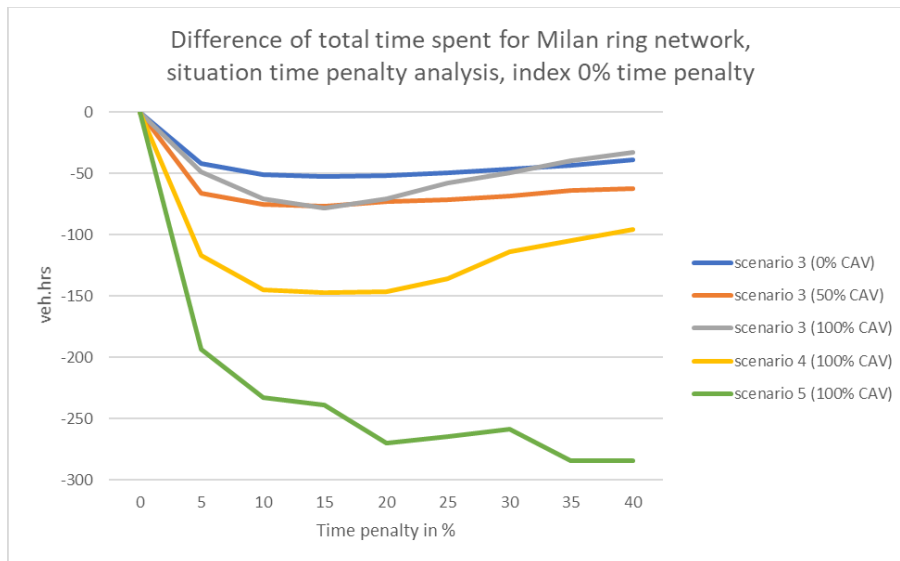
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7 **Sensitivity time penalty**

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9 As the time penalty is a key variable in the analysis, we show the effects of different time penalty values
 10 with a sensitivity analysis. Figure 9 shows the relative effect of the time penalty in TTS for selected
 11 scenarios compared with the outcome of applying no time penalty at all. A selection of scenarios is varied
 12 in the number of participants with congestion who avoid rerouting. With more participants, the optimum of
 13 the time penalty shifts towards larger time penalties and the result becomes more sensitive if the penalty is
 14 set too high. Changes to the sensitivity can be explained by the change in the actual number of vehicles that
 15 avoid congestion. If this change gets larger, the effect becomes increasingly marked as more road users
 16 switch to a user optimum route. The reason for the shift in optimal time penalty can be explained by the
 17 reason that with fewer participating vehicles the potential of the scenario is reached faster. For example,
 18 consider an ideal situation where 20% of the vehicles must make a detour to avoid congestion with a time
 penalty of 20%. When only 10% of the vehicles participate, congestion is not be solved. This means that

1 the difference in travel time between the congested route and the detour route is smaller. With a smaller
 2 difference, it is beneficial to lower the time penalty to balance the volume of vehicles that change route
 3 through increased compliance.
 4



5
 6 **Figure 9 Relative effect of the time penalty per regulated scenario**

7
 8 **DISCUSSION AND LIMITATIONS**

9 The focus of this study is on the potential to utilize strategy policies for route guidance with
 10 different stakeholders (road authorities and private parties). The study shows encouraging results that
 11 cooperation between these stakeholders can improve traffic flow rather than be detrimental if stakeholders
 12 would be counteractive with different approaches. There remain challenges in regard to the implementation
 13 of the approach, however the existence of the SOCRATES²⁻⁰ project demonstrates a willingness for parties
 14 to work together and the case study here shows that it has value. Based on literature, it could be expected
 15 that strict regulations for cooperation may not be required and the full potential of cooperation could be
 16 reached if all service providers participate. However, our results show that this is does not need to be the
 17 case. While network characteristics play an important role, regulation of intermediaries still yields good
 18 results with the need for obligatory involvement.

19 While the concept of coordination makes cooperation possible, it could lead to some undesirable
 20 side effects, especially where multiple coordination centers exist, unbundling may lead to flawed
 21 coordination (26). Because a country like The Netherlands has five regional traffic centers to control the
 22 highway network, this could lead to an issue in the future. As only a single region is considered in this
 23 study, flawed coordination is not a concern. Another consideration to be taken is the potential lack of
 24 competitive incentives (19; 27). Because the intermediary takes overall network management tasks, service
 25 providers cannot compete with providing the fastest route. This may lead to a reduction of investments in
 26 the future because investments do not lead to exclusive rights to harvest the benefits of the investment.

27 In this study, we include and assume that the future introduction of connected automated vehicles
 28 (CAV) will play a significant role in the ability to control traffic. This is based on the assumption that CAVs
 29 will show near perfect compliance. For the sake of this research, this is a suitable assumption, especially as
 30 the penetration rate of CAV in traffic is varied to allow its influence to be shown. However, we do concede
 31 that it can also be argued that full compliance will not be the case, even if that could also be potentially one
 32 option for regulators to employ if they wished. Furthermore, the presence of CAVs in this study is only
 33 considered with regard to their compliance. Any difference in vehicle dynamics are not considered to allow
 34 the main premise of stakeholder cooperation to be properly tested.

1 An important component of the approach is the application of the time penalty. Detours are a main
2 part of rerouting in which drivers may perceive they have a longer detour. The perceived detour depends
3 on the application of the time penalty. With a time penalty of 20%, no one can change route to obtain a
4 travel time benefit of more than 20%. This means that that a specific road user will not suffer more than 30
5 seconds on average compared with the unregulated situation but can perceive a detour of at most 20%.
6 Because people may dislike this, the maximum time penalty can be reduced at the expense of a slightly
7 decreased positive impact on the system. In our case for example, a reduction of the time penalty from 15%
8 to 10% has minimal impact on the results while the compliance of the policy may improve enough to make
9 it acceptable for policymakers. The applied penalties are calibrated for use on the Milan ring network,
10 however for other networks, we hypothesis that a time penalty between that approaches the difference in
11 travel time in free-flow conditions would suffice. For the impact on the traffic flow, the adjustment of the
12 time penalty is crucial. A too large time penalty can negate time gains by offering overly long detours and
13 can lead to a reduction of compliance. A limited reduction of the optimal time penalty can have a slight
14 reduction to the traffic flow performance while it can have a significant impact on the support of the policy

15 In other studies, instead of a congestion avoiding algorithm a system optimum algorithm is
16 sometimes used. A system optimum algorithm will achieve the optimum instead of approaching the system
17 optimum state with the congestion optimum algorithm. For this reason, the applied algorithm can be
18 considered to be too simplistic to investigate the maximum potential of the system. However, because a
19 complete system optimum algorithm is often too complex for simulation software, the applied approach to
20 avoid congestion could be more realistic and actually resemble real traffic reactions than an artificial system
21 optimum, which is known to never completely exist in practice. In the applied simulation model, MARPLE,
22 the concept of information for routing in MARPLE is supported by literature (28), even if other models
23 often apply alternative approaches. The idea of changing theta as a parameter to distribute traffic over
24 alternative routes is plausible. If we consider the case of little available information for road users, the
25 chance of choosing the slower route becomes more likely. A shortcoming a macroscopic DTA model like
26 MARPLE is the omission of the capacity drop. While not unusual in macroscopic models, it can have an
27 impact especially where congestion is present. When congestion is avoided in a simulation this may boost
28 the impact of regulation more than if a capacity drop was present.

30 CONCLUSIONS

31 Route guidance has the potential to improve network performance and traffic flow, however
32 counteractive approaches by Road Authorities and Service Providers (SP) can be detrimental to this.
33 Cooperation between the two has the potential to get the best out of the measure by utilising a System
34 Optimum approach, while still allowing SPs to offer individual travel advice. In this paper, we have shown
35 the potential impacts of different policy strategies for collaboration between RAs and SPs based on the pilot
36 project SOCRATES. Cooperation ranges from regulation of SPs, with and without obligation to cooperate,
37 to full mandatory cooperation and enforcement of specific route guidance advice. Additionally, various
38 levels of user compliance are considered, including mandatory and voluntary compliance options and the
39 investigation of the potential of connected automated vehicles with full compliance to influence
40 performance.

41 The results of a modelled case study of the Milan ring network clearly show that both far-reaching
42 cooperation and increased compliance have a greater positive effect on traffic network performance in terms
43 of reduced delays, reduced congestion and total time spent (even with rerouting). A comparison is made
44 against a 'do nothing' reference scenario in which SPs offer user optimum advice and RAs recommend
45 system optimum advice. Even with some regulation and without obligation to participate, improvements in
46 performance are experienced in network performance of a few percent in most indicators. While full
47 obligation for SPs to provide system optimum advice and full compliance does offer significant network
48 performance improvements, potentially ranging about 10% for some indicators, this may be unrealistic to
49 expect this level of cooperation in the future. Nevertheless, the study has demonstrated the potential benefits
50 of any time of cooperation and therefore come with a strong recommendation for road authorities and
51 service providers alike to continue to seek for cooperation to aid traffic performance in the future.

1 A final aspect of this research considered the impact of fully compliant connected automated
2 vehicles. This showed that with increasing percentage of CAVs with complete compliance, that route
3 guidance can have a substantial positive effect compared to less compliance or a smaller penetration rate
4 of automated vehicles. With this comes the recommendation for authorities and car manufactures alike to
5 consider the positive effects of full cooperation and compliance as CAVs continue to make ground in terms
6 of capabilities and market share.

7

8 **AUTHOR CONTRIBUTIONS**

9 The authors confirm contribution to the paper as follows: study conception and design: B.D. van den Burg;
10 model development: H. Taale; analysis and interpretation of results: S.C.Calvert, B.D. van den Burg, H.
11 Taale; draft manuscript preparation: S.C.Calvert, B.D. van den Burg, H. Taale. All authors reviewed the
12 results and approved the final version of the manuscript.

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