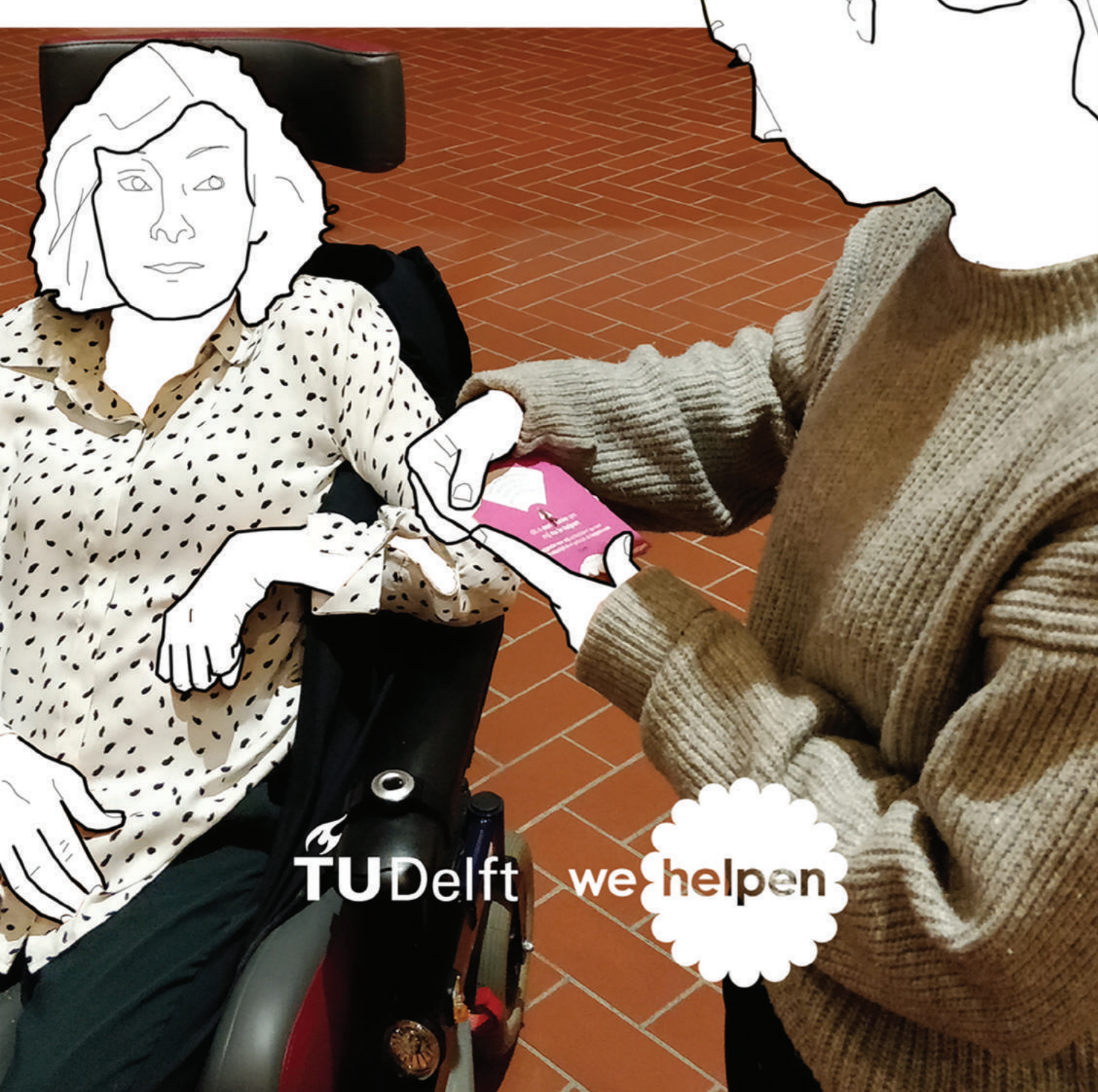


Introducing doordraaischijf by WeHelpen

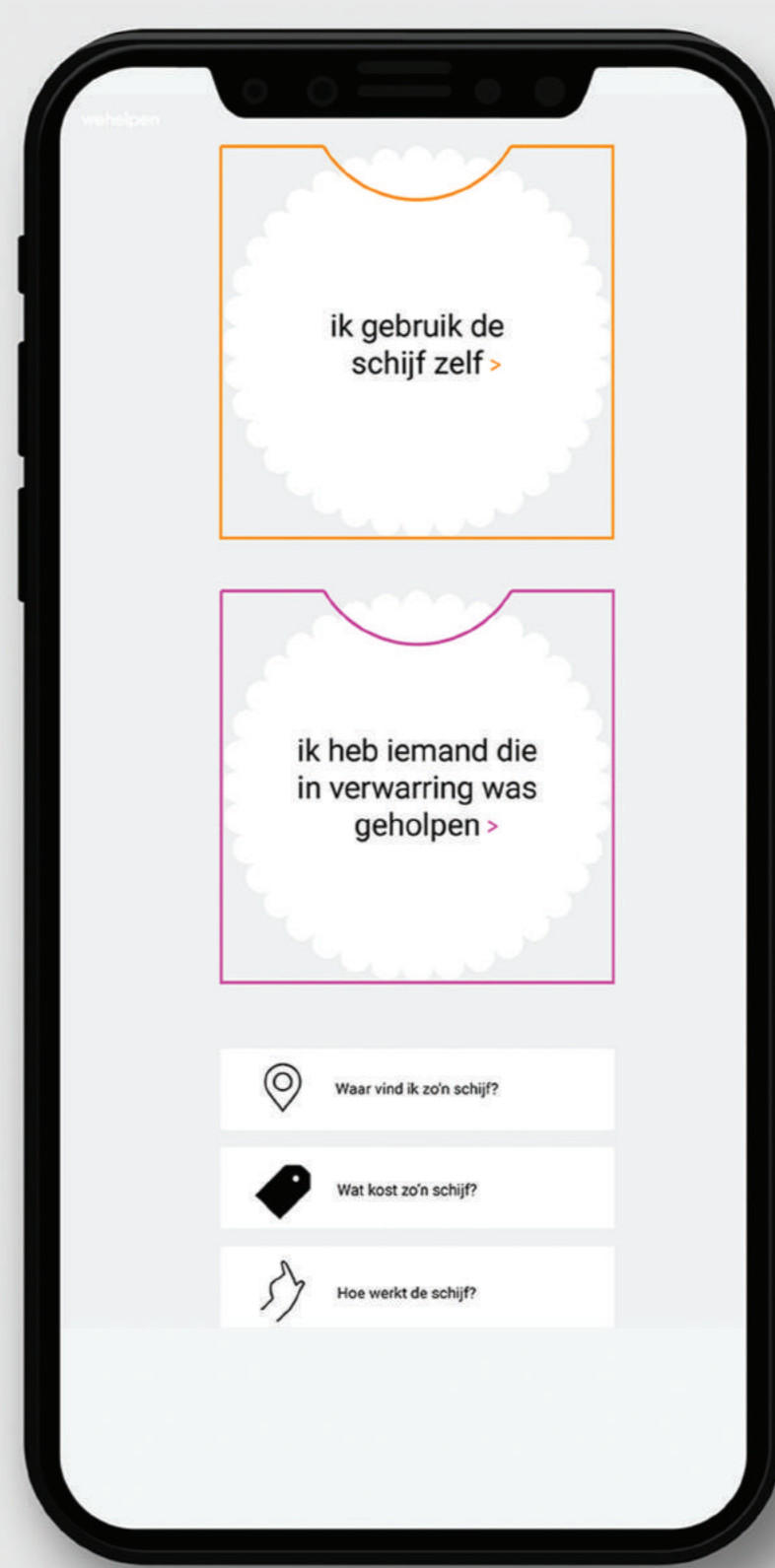
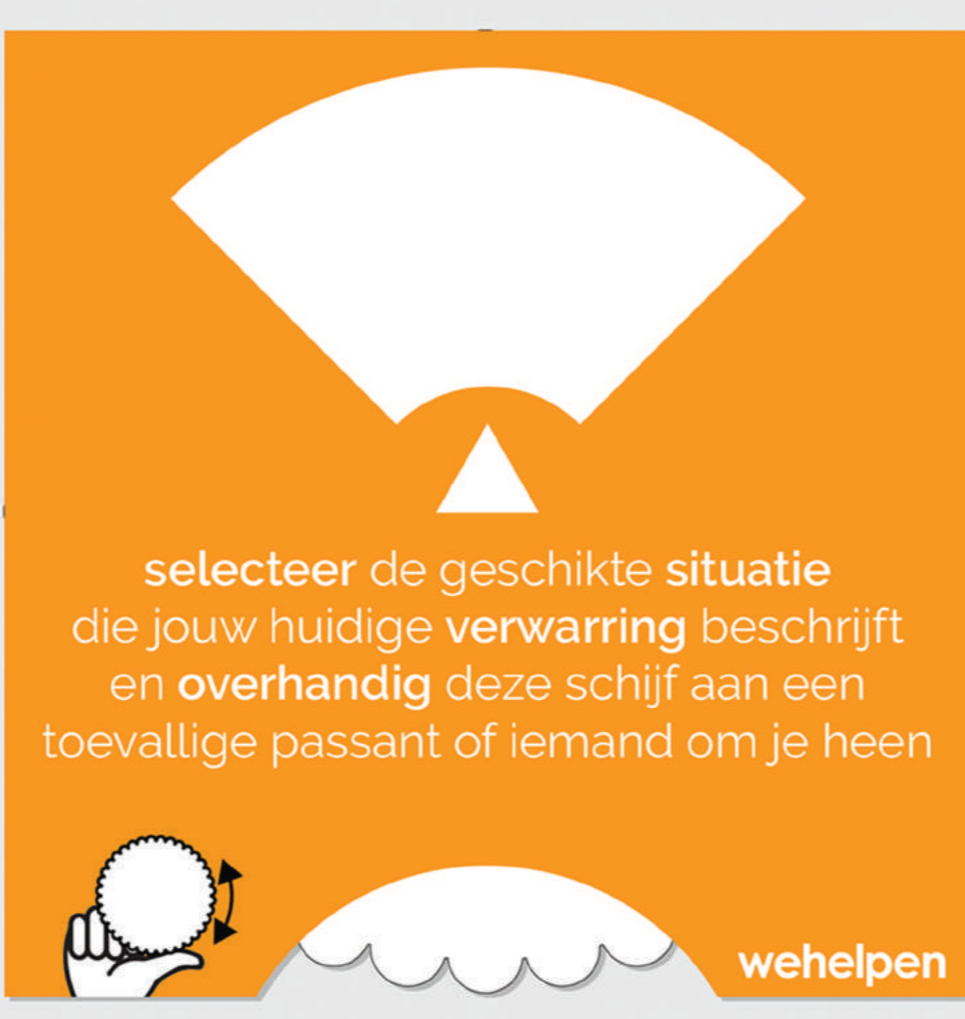
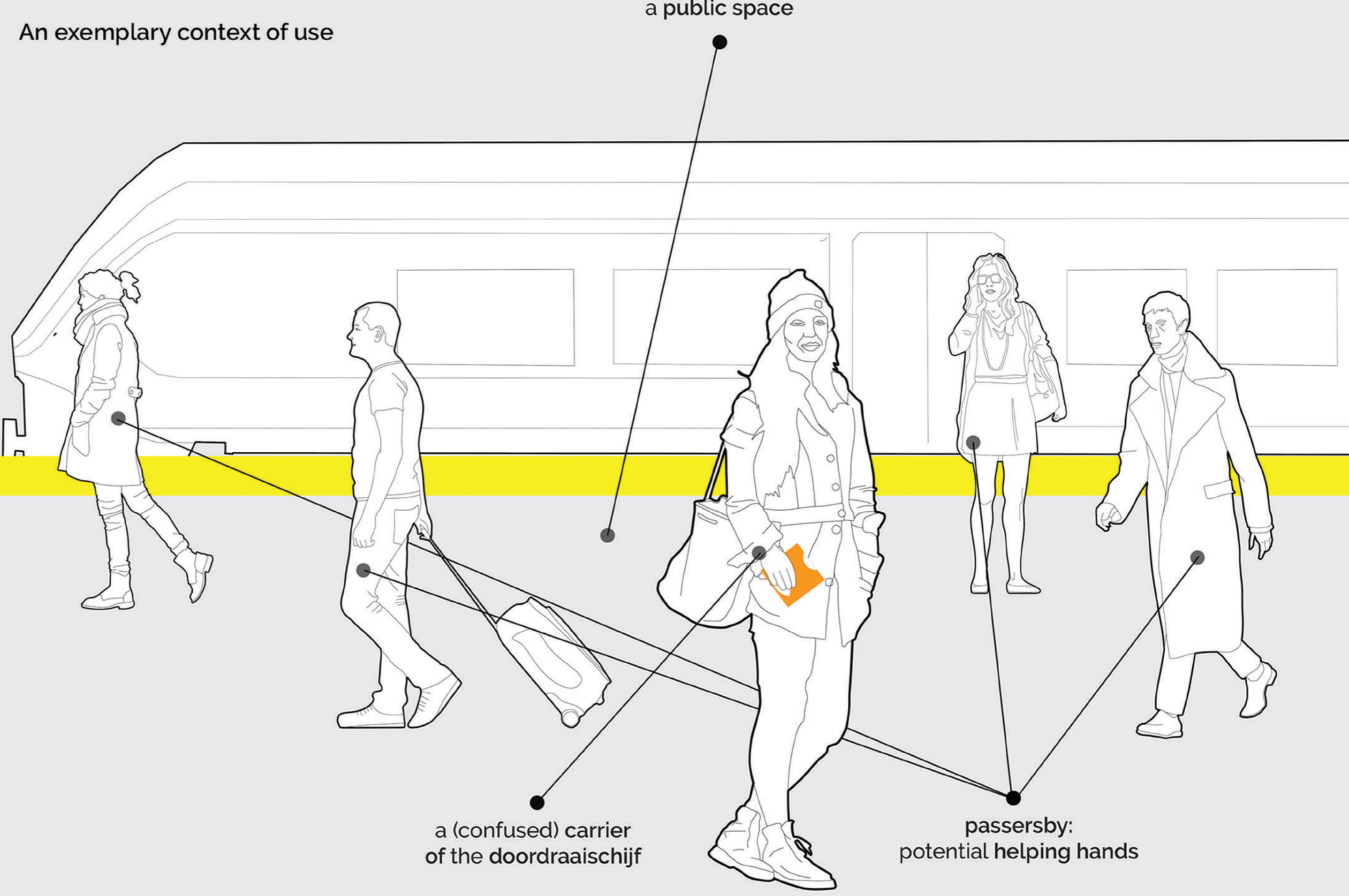


The "doordraaischijf" allows people in a (developing) mental state of confusion to select an appropriate pre-defined scenario and use this to communicate a desired personalized approach for the helping hand in a public space in the form of an instruction. The meaning of doordraaien (in Dutch) is ambiguous, as it can refer to becoming stressed out, as well as the action of rotating (the crenelated disc).

Both sides of the disc rotate simultaneously in the same fashion, so the purple side displays a predefined instruction for the selected situation (orange side) in order to instruct the helping hand and provide an perspective for action accordingly. The colors indicate for which user (or role within the helping moment) it is applicable.

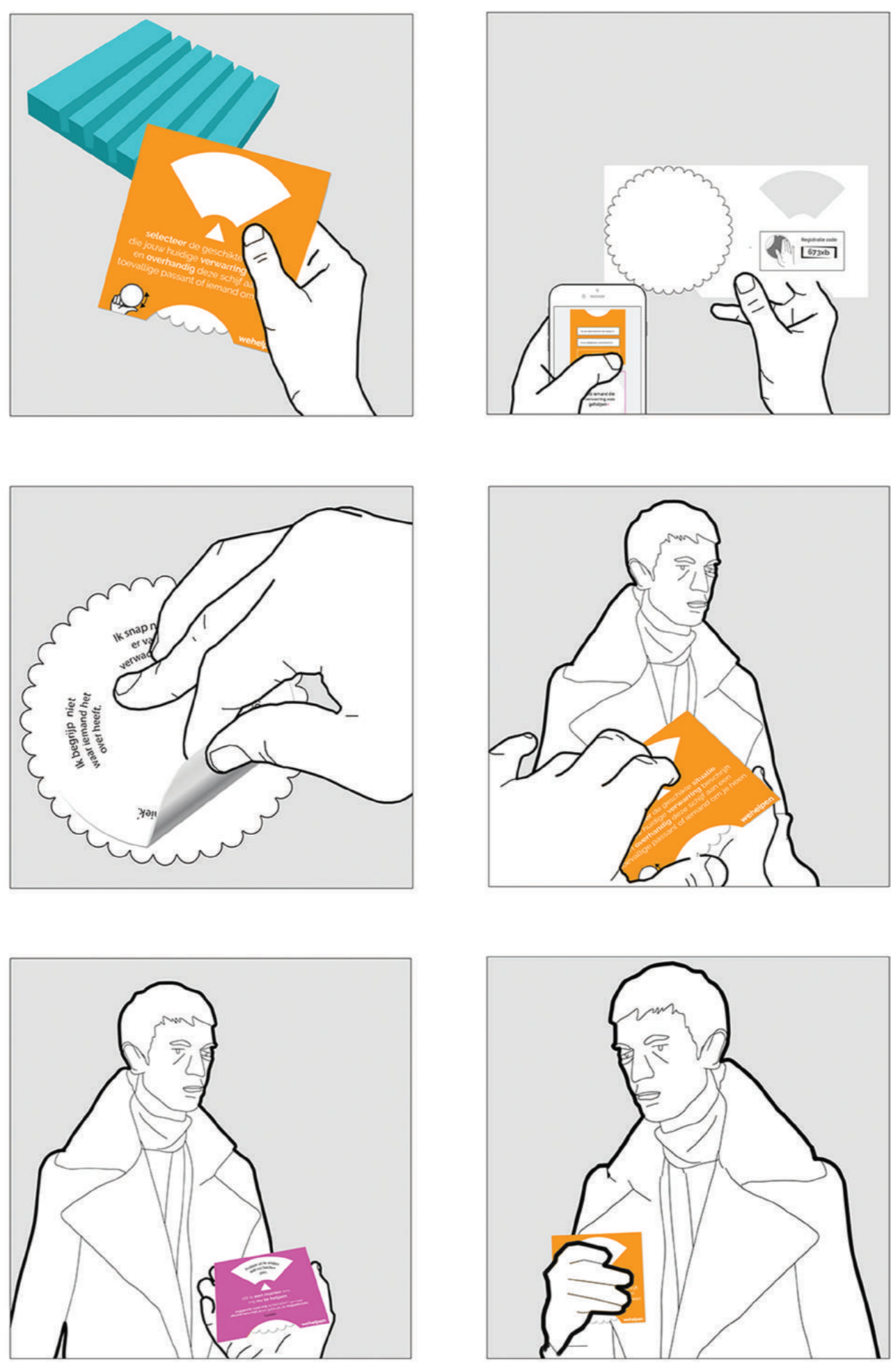


scenario side for the carrier prone to confusion / instruction side for the helping hand

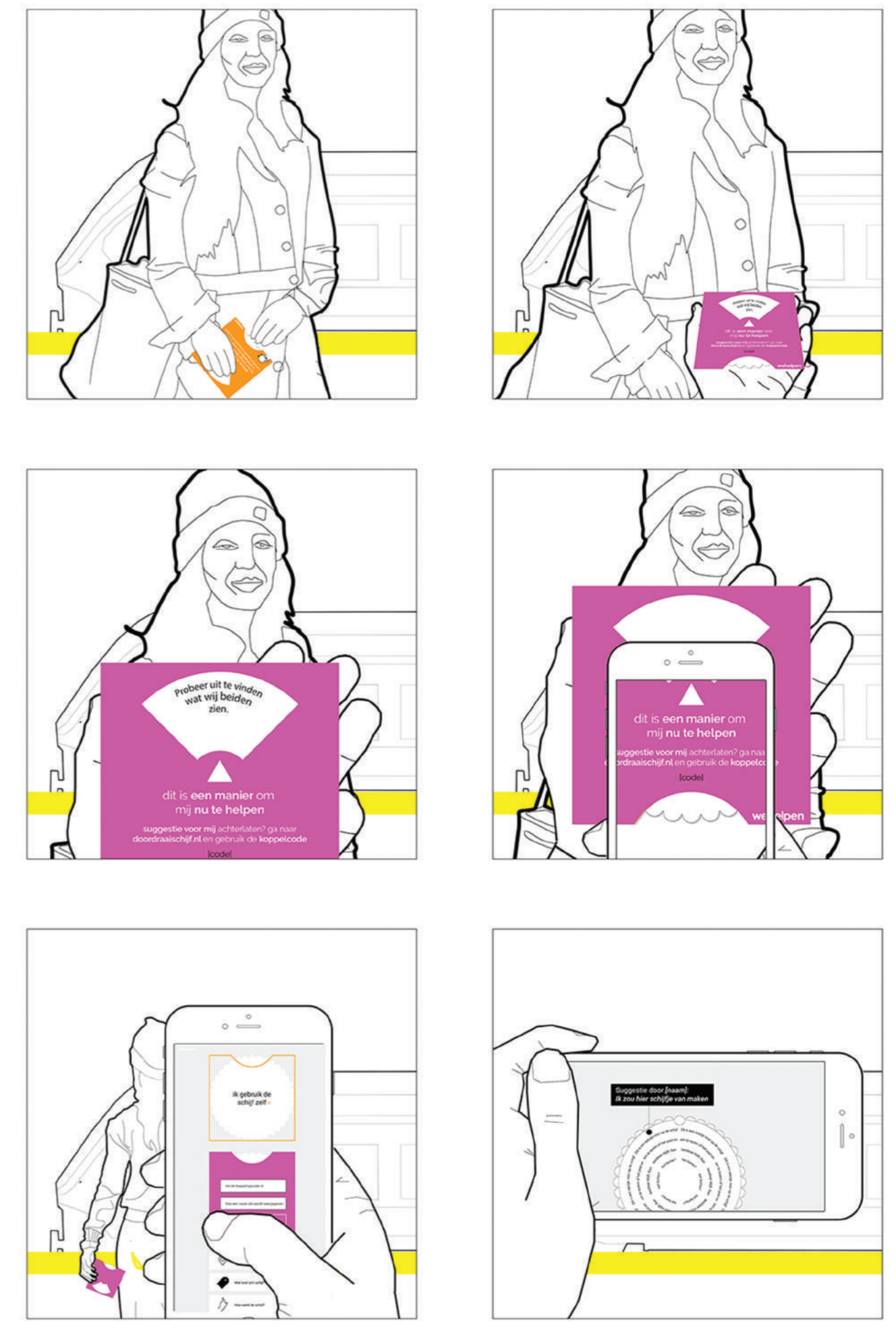


The system components

The (confused) carrier-perspective



The passer by-perspective



Eric Eggen
Capitalizing the helping hand: helping people in confusion
December 13, 2018
Design for Interaction

Committee: Nynke Tromp (chair), Boudewijn Boon (mentor), Jessica Slijpen (company mentor)
Company: Cooperatie WeHelpen



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