

# ICOON

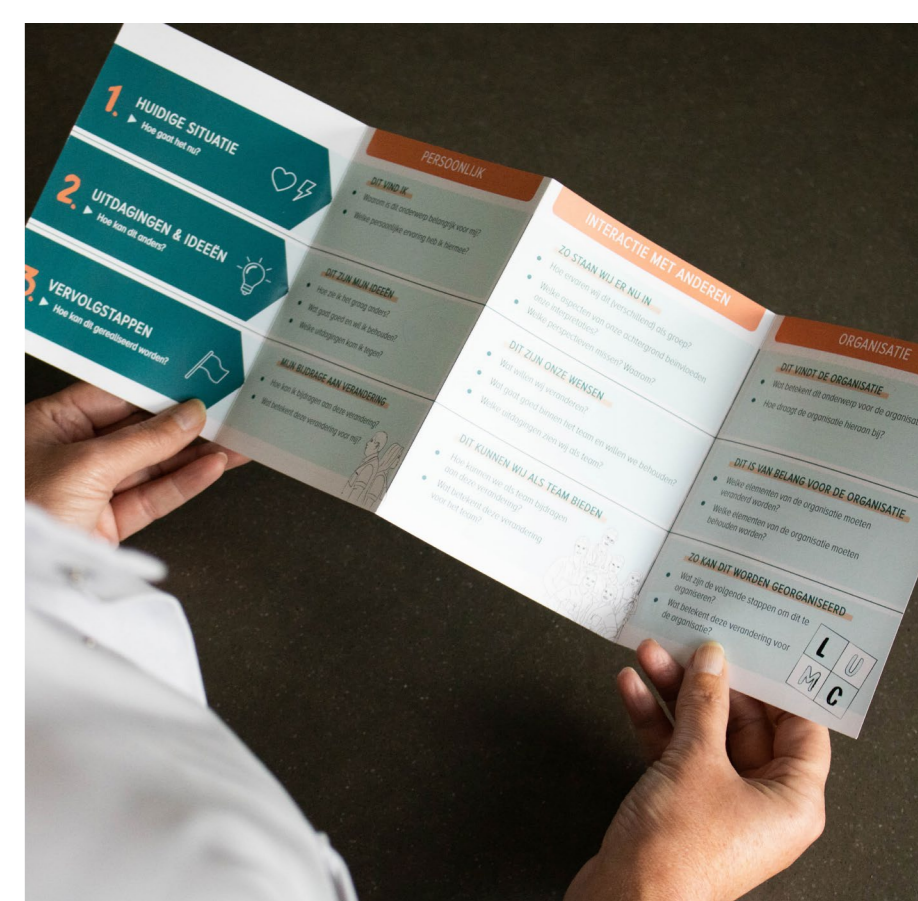
OVERDRAGEN | OVERZIEN | OVER HEBBEN  
COMMUNICATE | AUTOMATE | COLLABORATE

## ABOUT

Patient handovers belong to daily practice of a critical care unit. However, the execution of these handovers is often not effective and efficient. ICoon supports ICU doctors and nurses to correctly and consistently hand over admitted patients. In addition, it allows to properly (re-) organize the handovers when necessary. The tool consists of three components: 'overdragen', 'overzien', and 'over hebben' (or 'communicate', 'automate', and 'collaborate'). In other words, ICoon offers a structured guideline, a supporting PDMS, and triggers reflection within the ICU team.

## OVERDRAGEN - OVERZIEN - OVER HEBBEN

'Overdragen', aims to align the expectations of the ICU team regarding each handover moment and entails that only relevant information is shared in an efficient way. Moreover, 'overzien' is a dashboard designed for the shift changes added to the current PDMS, allowing the ICU team to directly have a proper overview of the patient population at each unit. Besides, it facilitates that only relevant information is shown at the right time. 'Over hebben', will enable the ICU team to critically reflect together on their communication process and allows to make organizational changes when necessary.



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The Art of Handing Over: Improving the Patient  
Handovers at the ICU by Design  
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