

Appendix B. Market Analysis

The competition of the products given with the Box are analysed in order to identify their weak points, strong points and opportunities for improvement.

The products are chosen with the following criteria:

- Consumer products: the products that are available to the consumers.
- They can be found in the same categories as the products given in the Box.
- The products provide enough information in order to compare the main parameters (price, height, weight, surface, application, certifications, technology used, vitals or measurements, etc...).
- They can be considered smart products or wearables, and at least have some sort of connectivity with a smartphone or computer.

Firstly, the amount of products on each category (BPM, smart scales, smart watches and ECG) available to the general population greatly varies, therefore it is difficult to determine an appropriate sample for each category. The following number of products are selected in each category following an overview of available products on the website amazon.com:

- **Smart scales:** 20 products.
- **Smart watches:** 31 products.
- **BPM:** 12 products.
- **ECG:** Not considered appropriate as the availability for consumers is too low. Some interesting products are mentioned in point 3.4.

Secondly, for the analysis, the box and whisker diagram is selected to visually display the variability without assumptions. Specific analysis will be done on the outliers as considered extraordinary. In addition, conventional bar charts will be used to assess the incidence of different technologies, colours, materials and vitals/measurements.

Finally, the analysis will be done using a developed application for this project that uses eCharts.js¹ to display and do the analysis, and MongoDB to store the results. This application is developed for convenience and speed, but it can also be useful for the hospital to evaluate new products.

3.1 Scales Market Analysis

20 smart scales are chosen for the market analysis. The number is a good representation of the population as the number of results in Google Shopping for the term “body weight scale” is 54 as Of November 2018.

The scales are analysed in price, weight, length, surface, height, materials, colours, HL7 compliant, certifications, and other relevant parameters.

3.1.1 Scales prices



Figure 1. Scales price with outliers

Figure 1 shows the box plot of the scales with the outliers. Once the outliers are removed as seen in Figure 2, the main values are:

- Lower: 21.99.
- Q1: 47,97.
- Median: 69,95.
- Average: 70.52.
- Q3: 94,995.
- Upper: 149,99.

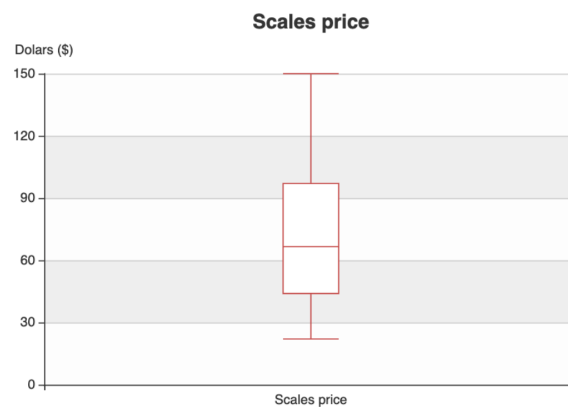


Figure 2. Scales price without outliers



Figure 3. Price outliers. Tanita RD-545IM Ironman², price \$449,99 (left), Tanita RD-901 plus IRONMAN^{®3}, price \$209,99 (right).

Both outliers shown in Figure 1, stand out for the price, being the Tanita RD-545IM triple than the maximum price once the box plot is analyzed without outliers. This products are extremely expensive due to the following reasons:

- Both products are targeted for elite athletes.
- Both have dual frequency analysis, which gives accurate information about muscle composition. The dual frequency analysis consists of applying electric currents of different radio-frequencies to obtain a more precise result of the body composition (fat, water, bone, etc.).
- Tanita is a renowned brand in producing and selling scales.
- Tanita RD-545IM has clearance as a medical device, monitors heart rate and offers segmental analysis of legs and arms separately. It is the only product with such features. The segmental analysis provides fat and muscle measures separately for arms, legs and trunk. It uses electrodes that can read the electric radio-frequencies at each hand and leg.
- Materials, weight, maximum weight, width, length, height and the supported vitals are in line with the rest of the market.
- The design of both products stands out, it is more complex, suggesting to have more functions as well functions as well.

3.1.2 Scales Weight




Figure 4. Scales weight box plot

Figure 4 shows the weight of the scales, being the main values in kilograms as follow:

- Lower: 1,1.
- Q1: 1,70.
- Median: 2,475.
- Average: 2,34.
- Q3: 2,82.
- Upper: 4.

The weight is a parameter used to manipulate the perceived quality of a product. Consumers prefer heavy products implying they are of good quality. The comments in Figure 5 show this effect.

 SAM
★★★★★ **Best scale I have ever owned**
March 8, 2018
Verified Purchase
Best scale I have ever owned. Very reliable get the same weight when I step on and off which cheaper scales can't seem to do. The scale syncs seamlessly with my iPhone. Sync was so easy I don't remember actually setting it up. **Heavy** duty materials. This one is a keeper.


 DJR
★★★★★ **Good Quality Scale**
August 11, 2017
Verified Purchase
Added this to go along with the blood pressure device. Its pretty **heavy** and good quality. It was easy to set up with the app and the readings each day have looked accurate. Will be interested to see if my trend goes in the right direction!

Figure 5. Positive comments about weight⁴.

3.1.3 Scales Width



Figure 6. Scales width box plot

No relevant information can be subtracted from the width, although an increase in surface may facilitate the usage for elderly people. The main values in centimeters are as follow:

- Lower: 28.
- Q1: 30.
- Median: 32,7.
- Average: 32,55.
- Q3: 35,125.
- Upper: 38.

3.1.4 Scales Length

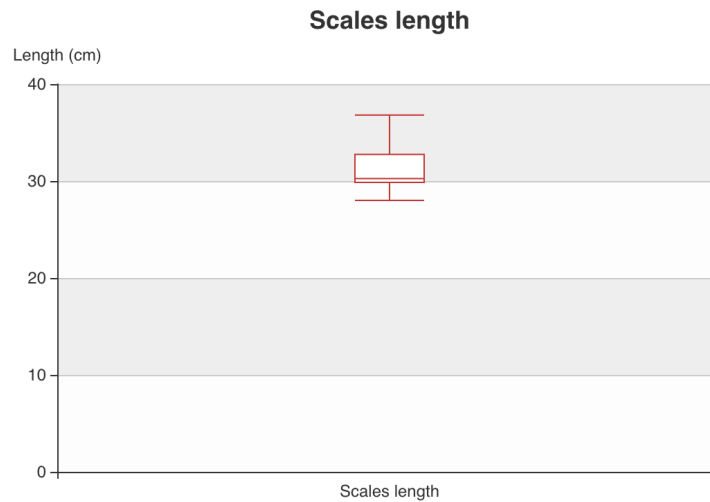


Figure 7. Scales length without outliers

There is one outlier with a length of 40.8cm. After removing the first outlier there is another outlier of 38cm. Once both are removed, the values are:

- Lower: 28; Q1: 29.85.
- Median: 30.25.
- Average: 32.75.
- Q3: 36.8.
- Upper: 31.25.

Both outliers receive good comments on the extra size. The scale from Welch Allyn is the same that is regarded as of superior quality due to the weight. Users also regard the length a help to stand, and the handle as useful.



Figure 8. Scales length outliers. Welch Allyn⁴ (left) and Yunmai⁵ (right).

3.1.5 Scales height

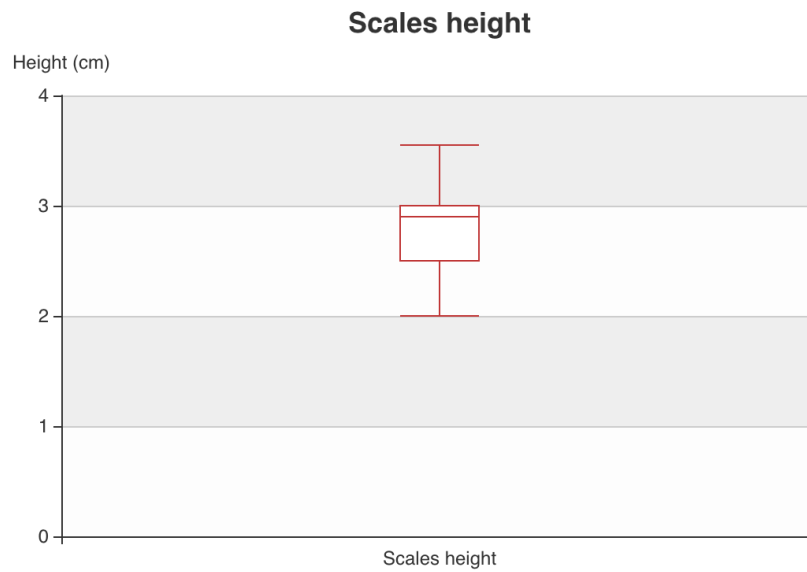


Figure 9. Scales height without outliers.

There are four outliers. Once removed, the main values in centimetres are:

- Lower: 2.
- Q1: 2.5.
- Median: 2.9.
- Average: 2.75.
- Q3: 3; Upper: 3.55.

The outliers regarding height on the upper side are not valued as positive, although, thin body scales are perceived as comfortable and versatile by the customers. It allows the users to hide the scale below the sofa or other furniture.



Figure 10. Height outliers. Tanita RD-545IM Ironman², 5.7cm(top-left). Fitbit Aria 2 Wi-Fi Smart Scale⁶, 4cm (top-right). iHealth Core Wireless Body Composition Scale⁷, 4.6cm (bottom-left). Phicomm S7⁸, 1,52cm (bottom-right).

● Buffy

★★★★★ A stylish scale and a helpful tool in tracking both weight and body fat

February 4, 2018

[Vine Customer Review of Free Product \(What's this? \)](#)

There was a lot of thought put into the design of this scale. It's very simple but still very chic and stylish. Clean white and silver give an attractive appearance if you keep it in sight. It's flat, **slim** and lightweight which I find makes it easy to slide under my bathroom cabinets. The connecting rod that comes with it to measure body weight plugs into the scale and if you are keeping the scale in sight without tucking under a cabinet or bed you can easily unplug the body fat measuring rod and tuck it away in a near by drawer.

Figure 11. Positive customer review featuring the height of the scale. Review about the Phicomm S7 scale on amazon.com.

3.1.6 Scales colour

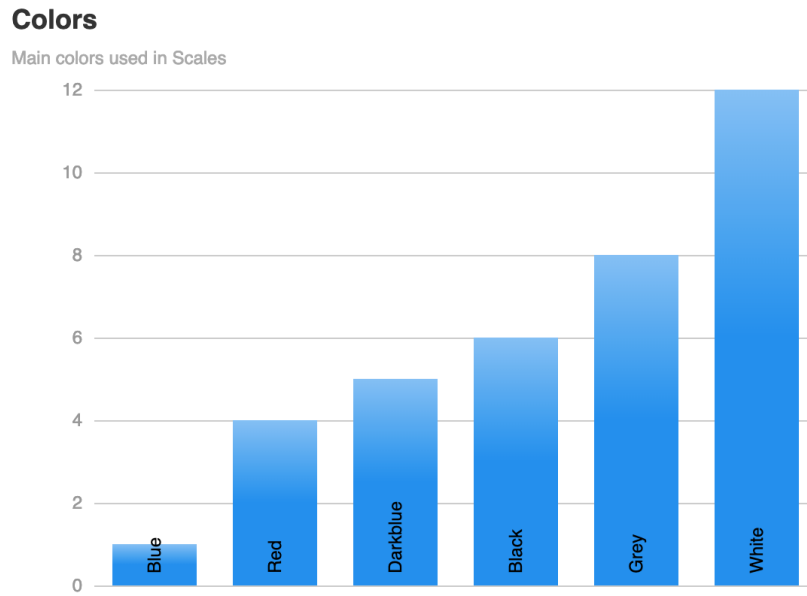


Figure 12. Colour incidence.

The main colours are white and black for the full body and grey as a support for details. Other colours are red, dark blue and blue, used for details or for the LCD screen.

3.1.7 Scales technology

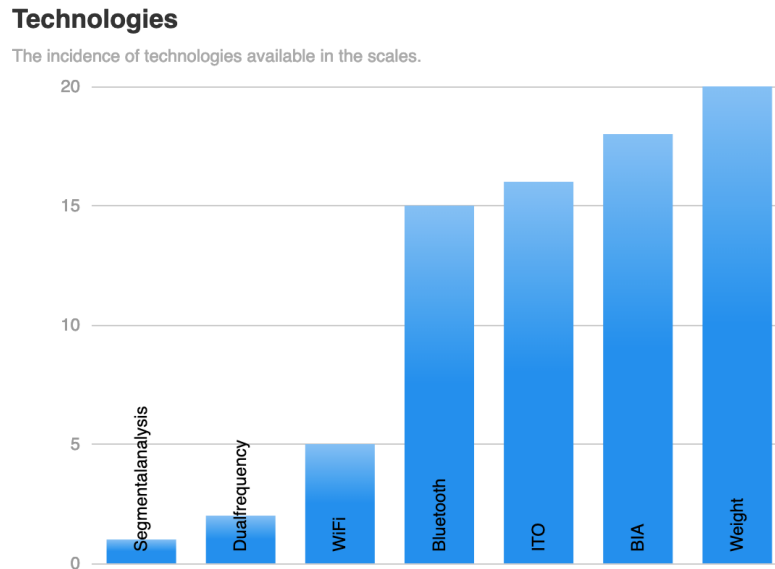


Figure 13. Scales technologies incidence and metrics incidence.

- All scales have 4 pressure sensors to calculate the weight, generally situated in the cavity of the pads.
- Most of them use Bluetooth technology for connection. Scales with WiFi are more expensive, they cost an average price of \$95,26.
- 18 out 21 scales have bioelectrical impedance analysis (BIA), which provides body composition analysis.
- In order to provide BIA functionality, tempered glass scales make use of indium tin oxide coat to enable conductivity.
- The two scales from Tanita (outliers in the price box plot) are the only ones offering dual frequency BIA.
- Segmental body composition is only available from the Tanita RD-545IM.
- None of the products are compatible with HL7 protocols, or it is not mentioned in the product description.

3.1.8 Scales materials

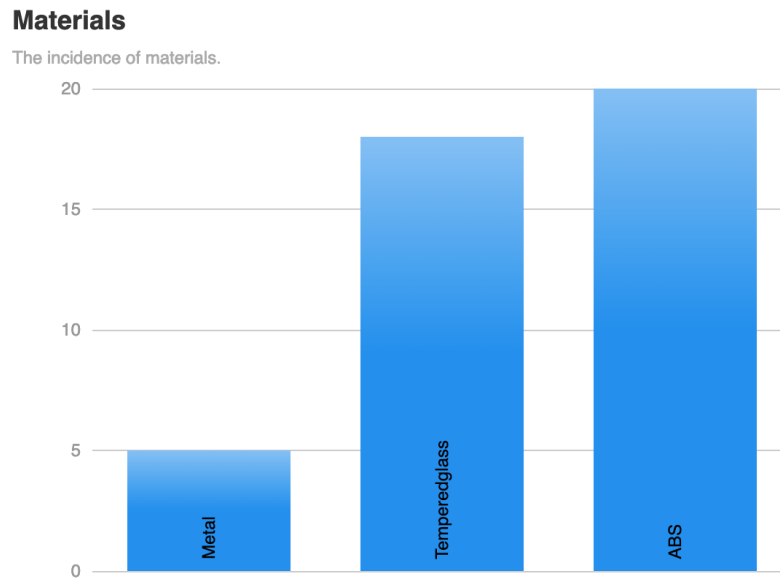


Figure 14. Scales materials incidence.

Most of the scales are built in ABS and have a surface made of tempered glass, only five scales are made or have metal parts in them.

3.1.9 Scales measured vitals

Vitals or Measurements

The incidence of vitals and measurements that the scales work with.

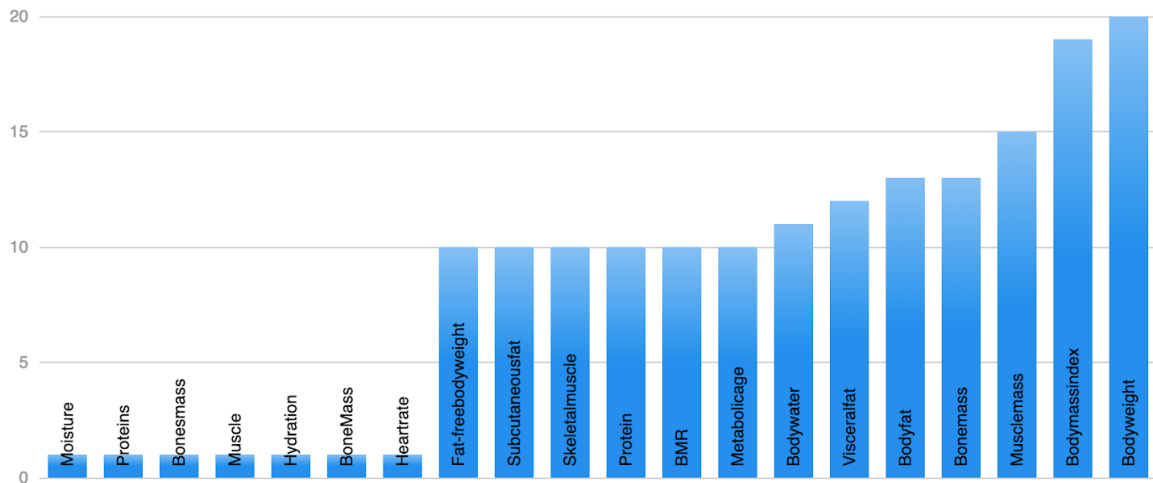


Figure 15. Scales vitals incidence.

Most of the analysed scales can give the BMI together with weight and keep records in the users phone making use of an application. 15 of the analysed scales feature BIA, which enables users to obtain the following body composition measurements:

- Body mass index.
- Body fat.
- Fat-free body weight.
- Subcutaneous fat.
- Visceral fat. Body water.
- Skeletal muscle.
- Muscle mass.
- Bone mass.
- Protein.
- BMR.
- Metabolic age.

3.2 Watches Market Analysis

12 products are chosen for the market analysis. The number is a good representation of the population as many of the self-called smartwatches or fitness trackers are the same brand with different colour or completely lack a proper description of their features.

The watches are analysed in price, weight, length, surface, height, materials, colours, HL7 compliant, certifications, and other relevant parameters.

3.2.1 Watches Price



Figure 16. Watches price box plot.

There are no outliers. The main values in dollars are:

- Lower: 29.99.
- Q1: 79.74.
- Median: 99.
- Average: 135.52.
- Q3: 205.24.
- Upper: 294.

3.2.2 Watches Weight

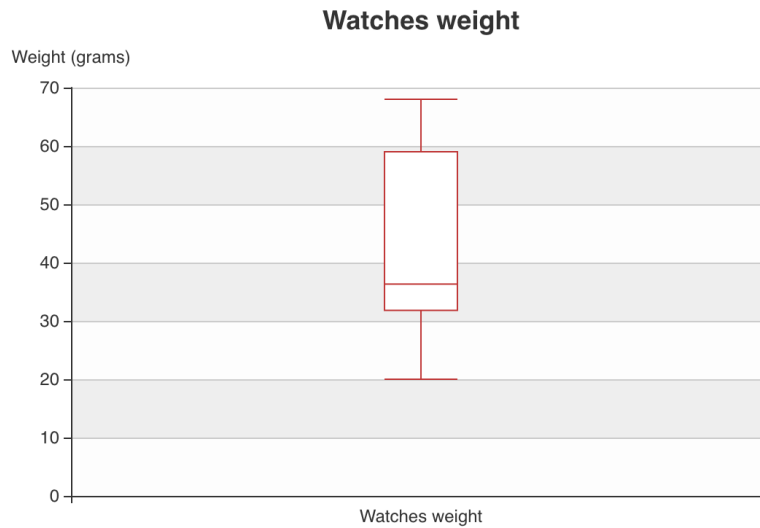


Figure 17. Watches weight box plot without outliers.

There are three outliers analysed below, once removed, the main values in grams are:

- Lower: 20.
- Q1: 31.8.
- Median: 36.3.
- Average: 41.05.
- Q3: 59.
- Upper: 68.

The weight of the outliers is due to the materials in the Fossil Q and Fitbit Versa Watches. Amazfit may be due to the battery size, as it lasts 30 days, although more information would be required to confirm it.



Figure 18. Watches weight outliers. Fossil Q⁹ (left), Amazfit¹⁰ (middle) and Fitbit Versa¹¹ (right).

3.2.3 Watches Battery

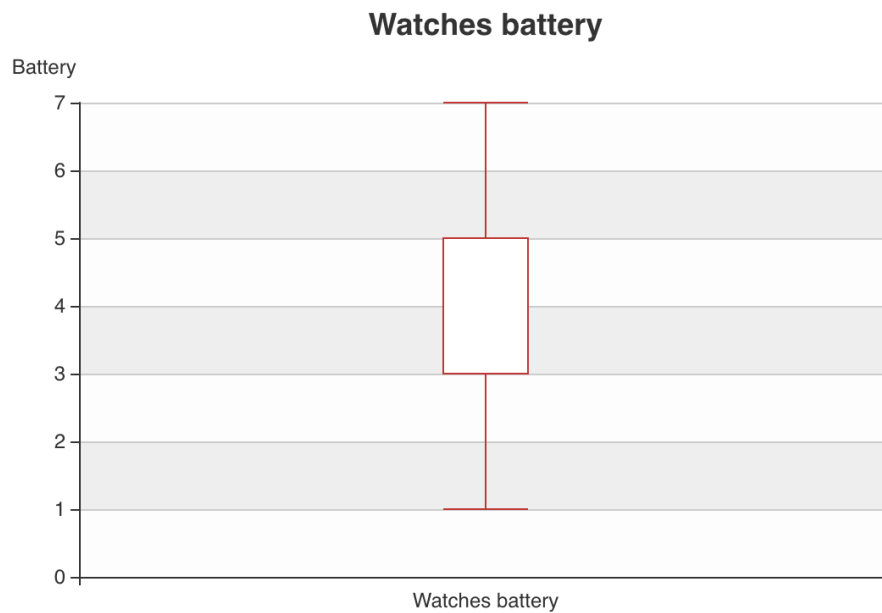


Figure 19. Watches battery box plot without outliers.

There are two outliers, the main values in days after removing them are:

- Lower: 1.
- Q1: 3.
- Median: 3.
- Average: 3.45.
- Q3: 5.
- Upper: 7.

The outliers are the Amazfit watch (Figure 18. Middle), which lasts 30 days. It has an e-ink screen which gives it longer lifespan. The other is the Nokia Steel watch included in the box, which lasts 234 days (8 months).

3.2.4 Watches Technology

Technologies

The incidence of technologies available in the watches.

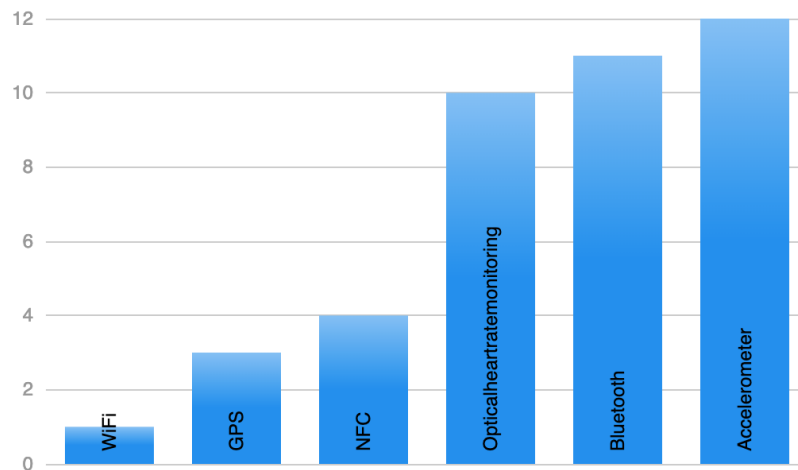


Figure 20. Technologies incidence.

Most of the watches use:

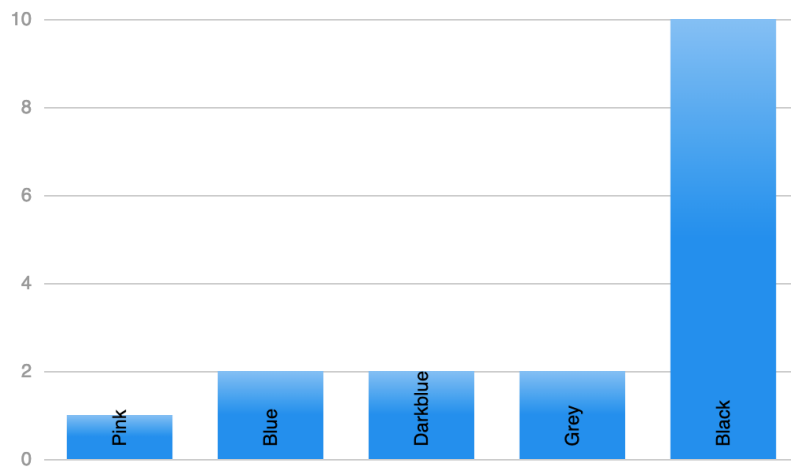
- Step counting based on an accelerometer
- Optical heart rate monitoring based on photoplethysmogram (PPG).
- For connection the preferred technology is Bluetooth.

The high variability in prices is mainly due to screen technology and branding, the underlying technologies are the same. It is important to notice that accuracy is expected to be the same in most of the watches because the readings are affected by physiology of the user, the location of the device on the user body, and the movement performed at the time of measuring.

3.2.5 Watches Colours

Colors

Main colors used in Watches



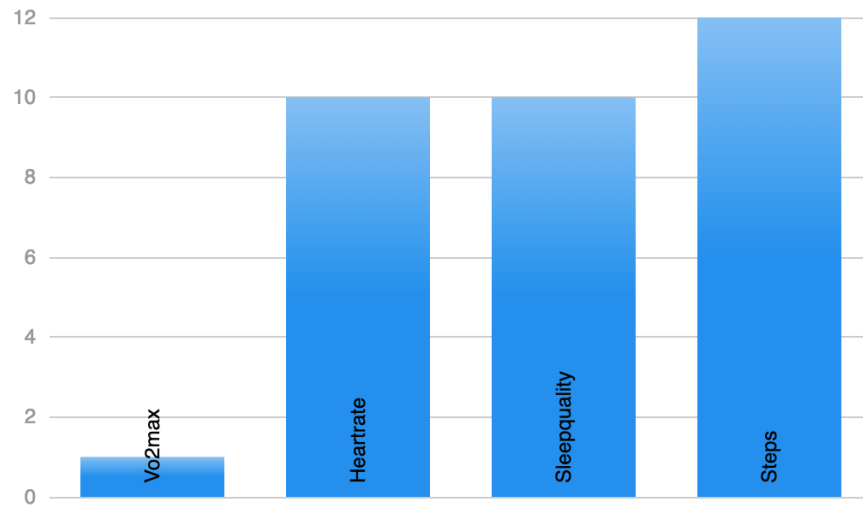
Figures 21. Colours incidence.

The black colour is dominant. It is used for the band as well as for the body. Some watches stand out offering colour alternatives.

3.2.6 Watches Vitals

Vitals or Measurements

The incidence of vitals and measurements that the watches work with.



Figures 22. Measured vitals incidence.

The main vitals or measurements recorded by the analysed watches are steps, sleep quality, heart rate monitoring and one offers Vo2max for training purposes, although it is not specified how accurate it is or how it is obtained.

3.3 BPM Market Analysis

There have been found only 6 BPMs with medical grade clearance and connectivity available as consumer products. In addition, BPMs do not vary in functionality, all make use of a mercury or mechanical manometer to measure the pressure. Therefore, an analysis as in the previous products will not be conducted.

The only relevant difference between Nokia BPM and the other BPMs is the possibility to have on-screen feedback and memory storage, so the synchronization with the mobile device can be done afterwards. This reduces the steps while taking a measurement.



Figure 23. Nokia BPM¹² (top-left). Philips BPM DL8760/15¹³ (top-right). Omron Evolv¹⁴ (centre-left). iHealth Track¹⁵ (centre-right). Beurer BM85¹⁶ (bottom-left). Qardio BPM¹⁷ (bottom-right).

It is worth mentioning the iHealth Track device due to the price and convenience. It costs \$34.99⁴⁰, has memory to store records, synchronizes new records and the stored ones with the phone, provides on-screen feedback and records the heart rate.

3.4 ECG Market Analysis

There has been found only one ECG/EKG with medical clearance available as a consumer product in major online retailers, the KM device included in the Box. The other one is the Kardia Smartband (KS) for Apple Watch which has the same features, but it is integrated in a band for the Apple Watch. Figure XX shows its construction.

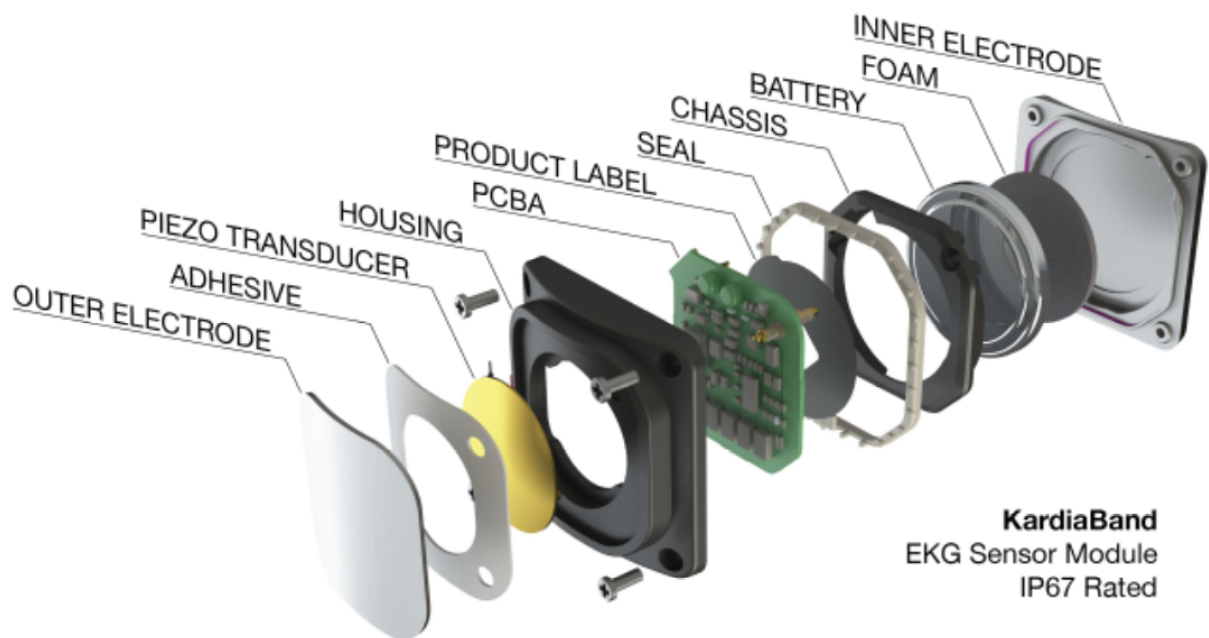


Figure 24. KS construction¹⁸

Two products worth mentioning are the new Apple Watch Series 4, which features ECG analysis, similar to the KM. It is a complete product that includes continuous heart rhythm monitoring (to help prevent strokes¹⁸), fall detection, activity tracker and ECG analysis. Moreover, all that information is used for proactive feedback, such as ECG analysis suggestion when the heart rhythm varies abnormally.

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