

# Graduation Plan

Master of Science Architecture, Urbanism & Building Sciences



## Graduation Plan: All tracks

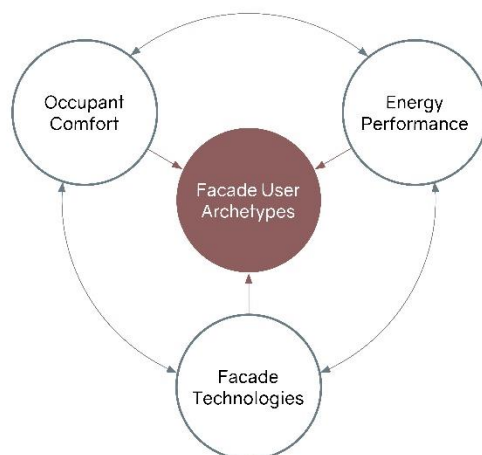
Submit your Graduation Plan to the Board of Examiners ([Examencommissie-BK@tudelft.nl](mailto:Examencommissie-BK@tudelft.nl)), Mentors and Delegate of the Board of Examiners one week before P2 at the latest.

The graduation plan consists of at least the following data/segments:

Personal information		
Name	Pranay Prakash Khanchandani	
Student number	5494389	
Studio		
Name / Theme	Building Technology	
Main mentor	Dr. Alessandra Luna Navarro	Assistant Professor in Façade Design and Engineering group at the Faculty of Architecture and Built Environment, TU Delft
Second mentor	Dr. Eleonora Brembilla	Assistant Professor in Building Physics and Services group at the Faculty of Architecture and Built Environment, TU Delft
Argumentation of choice of the studio	My interest through the course at TU Delft is around Façade Design and technologies. Through this masters thesis I aim to integrate occupant comfort and climate design into my scope of interest.	
Graduation project		
Title of the graduation project	User Archetypes for Façade Technologies	
Goal		
Location:	Delft	
The posed problem,	<p>A concerning fact about current design methodologies is that they are energy and optimization based, and do not necessarily address different occupant requirements in early stages of design. Designing energy-efficient structures with simply economic considerations in mind does not always result in occupants having a comfortable indoor environment. In reality, if energy conservation measures are optimized for these goals, they may be able to improve occupant comfort in addition to cost savings (Andargie, Touchie, and O'Brien 2019). Since shading systems influence not only comfort but also the spatial feel of the room, they need to be personalized for occupants. The additional relation of the effects occupant comfort on their productivity, creates a necessity to address occupant preferences in building envelope design to achieve the energy efficiency the building is designed for. But, taking the preferences of single users will not be effective in this scenario. Offices in contemporary commercial buildings are quickly evolving into multi-user settings that encourage a collaborative working style. Open offices, low partitioned spaces, or flex work spaces are created from closed offices where users do not have designated workstations (Despenic et al. 2017). The archetype method, that addresses the types of users through profiling of a data-set of existing users, encompasses a series of strong tools and socio-cultural perspectives through the use of character profiles, scenarios, and storyboarding to teach designers how to engage more in the background, perception, and behaviour of different user groups when</p>	

	developing their design solutions (Tvedebrink and Jelic 2018). There are many guidelines that address user perception and behaviour with respect to indoor comfort but they often generalize comfort standards (Heydarian et al. 2017) (Bennetts et al. 2020). Hence, Personas or Archetypes need to be developed to better understand user comfort and preferences to provide a certain level of personalisation to building shading system design.
research questions and,	<p>The primary question of the research is, 'How can shading solutions be personalized to provide occupant comfort and improve energy performance of buildings?</p> <p>The following sub questions need to be answered in order to answer the primary research question. Each sub-question relates to chapters within the thesis.</p> <ol style="list-style-type: none"> <li>1. What personal user factors should be considered when evaluating user preferences for building shading systems? Which external factors influence occupant perception of indoor comfort?</li> <li>2. How can we classify building shading systems? What are the important shade parameters that need to be evaluated based on their effect on Indoor environmental quality and energy performance?</li> <li>3. What are the common metrics and simulation tools used to understand the impact of shading technologies on occupant comfort and energy performance?</li> <li>4. What are common clustering methods that can be used to design Facade user Archetypes? How can effective Archetypes be designed using the same to address the various types of user demands with respect to building shading systems?</li> <li>5. How can shading systems be objectively rated to compare their multi-domain performance and how can user preferences be integrated into this rating?</li> <li>6. What is the potential of using the developed Archetypes within design scenarios for new users?</li> </ol>
design assignment in which these result.	<p>The primary objective of the research is to <b>develop user archetypes</b> for facade design. The use of these Archetypes that will help to categorize occupants into clusters with similar background, perceptions, preferences and behaviors. Following the Research Question mentioned previously, the research aims to develop a relation between the personalization of facade shading technologies on occupant comfort and the resulting energy performance of the building by means of <b>simulation tools</b>. Once established, the Archetypes can be used to understand the responses of a larger set of users. The core objective is to research the implications of placing people's <b>preferences and behaviors at the center</b>, enabling for the development of creative solutions on the performance of buildings through <b>simulations</b> and/or <b>assessments</b>. Finally, the resultant Archetypes will be <b>verified</b> by methods described in the methodology. The design assignment in the research is to develop personalized shading technology solutions for user Archetypes.</p>
<b>Process</b>	
<b>Method description</b>	
<p>The research consists of 4 parts. The first part involves conducting of a systematic literature review to understand the simulation tools that can be used to compare shading systems objectively and to understand the user characteristics and external factors that play a role in influencing the preferences of individual users. The second part is a controlled simulation of shading systems for performance</p>	

evaluation. The third part involves design of an occupant preference framework along with design and implementation of a facade user archetype survey. The final part processes the survey results and uses the results to form archetypes to re-evaluate the performance of shading systems to include the archetype preference and weights.



#### Literature Review –

The literature review aims to address two major sub questions. The first part of the literature review reviews the shading systems available in the market currently. The available shading systems are classified on the basis of design characteristics. Next, key parameters of the selected shading systems are determined to evaluate the aspects within shading systems that could be personalised for users. In order to evaluate the performance of building shades parameters, a summary of the performance metrics and the simulation tools associated with the same are reviewed. This establishes the simulations and tools required to evaluate the multi-domain performance of building shades.

The next part of the literature review addresses the factors that affect occupant preferences. Based on the initial review of literature pertaining to the topic of interest, 3 major factors affecting occupant preferences are determined: Personal factors, contextual factors and environmental factors. With this, a systematic literature review is conducted through Scopus with key words relating to users, indoor environmental quality, comfort, building envelopes and archetypes. The systematic literature review establishes sub-factors that affect occupant preferences.

As a conclusion to the literature review, a building shade classification is achieved where the shades to be personalised for users is determined. For the second part of the literature review, a conceptual framework of occupant preference and behaviour structure is designed. Finally, the literature review provides a broad idea of the types of user clustering and profiling methods used in the built environment.

#### Simulation –

The simulation part of the research attempts to objectively rate shading systems on their multi-domain performance. The shading systems are evaluated in 4 major domains: Energy performance, thermal performance, daylighting performance and finally view quality. Further, important metrics and the relating key performance indicators are determined within the individual domains. Within the individual shades, variable parameters (dependent on time of year and day), test parameters(shade parameters to be evaluated for performance) and fixed parameters(shade placement and type of operation) are

categorised. The test parameters such as size of shade element, color, openness factor amongst other solar and optical properties are determined to be systematically simulated. In order to execute this, the Energyplus and Radiance engines are used as they offer a possibility to accurately assess the performance of complex fenestration's. The systematic simulation for the selected shade types at multiple orientations iterates through the building shade test parameter variables. The results from the individual simulations are stored at 8 orientations and at a distance of 1m, 3m and 5m from the building envelope. In order to setup also a base scenario for comparison, a simulation for all environmental metrics is done using the same model while excluding the shading system. The results from the simulations are first evaluated on the basis of performance of the individual key performance indicators. Next, the key results for the individual shades are normalised and the shades are rated on the basis of the simulation results.

### Survey design and data collection –

The conceptual framework developed at the end of the literature review helps create a hierarchy of factors that influence occupant preferences. A questionnaire is designed using Qualtrics with 4 major parts: Respondent personal factors, respondent environmental importance, respondent contextual factors and finally the respondent shading system importance, beliefs and visual preferences. The survey questions primarily with the use of a likert scale. This would assist to process preferences by relating the likert scale to a normalised quantitative scale. This method allows for numerical comparisons between different respondents for the same variable. The questionnaire makes use of images of roller blinds and venetian blinds with varying openness factors and slat sizes while asking respondents to rate the same on a 5 point likert scale. The same is done for different color of shading systems and also the impact to the interiors by various shading systems.

On receiving results to the survey, the results are processed, survey results that are below 80\% complete are excluded from further review. The remaining responses are taken forward for processing. The survey results are initially analysed to evaluate the responses and understand the distribution of responses received. A correlation and ANOVA test is conducted to explore any possible relations between the respondents personal and contextual factors their beliefs, preference and importance towards the indoor environment and shading systems. The outstanding features are noted as potential user features to be used when forming facade user archetypes.

### Facade user Archetypes –

Based on initial statistical analysis of the survey responses user characteristics are used to develop various feature set combinations. The feature set combinations are then evaluated using Principle Component Analysis and the results analysed using Root mean square error and explained variance. This process determines the best explained feature set along with the ideal number of dimensions to be used for clustering. Unsupervised clustering methods are used to cluster the samples within a low dimensional feature space. The resulting clusters are evaluated through visual inspection and silhouette score. The ideal number of clusters with the highest silhouette score are taken forward as potential facade user Archetypes. The designed archetypes are analysed for mean value, median value and standard deviation within the designed archetypes.

### Implementation of archetypes in design –

To evaluate the use of the designed archetypes in various design scenarios, a python algorithm is developed that assigns weights to the simulation results of the shading systems on the basis of the respondents individual responses and the archetype responses that the individual user is assigned to. The script loops through the individual user archetype to assign scores for visual preferences and weights to the environmental performance indicators of the individual shades. The scores of the

archetypes are compared with the scores of the individual users to determine if the archetypes can well infer the preferences of the users. The accuracy of the individual facade user archetypes is evaluated to see how well the individual archetypes perform.

#### Facade user archetypes for new users –

The archetypes developed in the research are situation based and not universal to design of all building envelope elements. In order to evaluate how well defined the archetypes are, new sample points are taken from the survey data set that is previously unseen by the clustering model. A semi-supervised learning model is used to infer which archetype best defined the new sample points. The allocation of the new users to the previously defined archetypes is tested by comparing of feature scores with the feature scores defined for the individual archetypes. This process defines whether designed archetypes can be used to infer the preferences and weights of new users or not.

#### Literature and general practical preference

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## Reflection

### 1. Relation between graduation (project) topic, master track (A,U,BT,LA,MBE), and master programme (MSc AUBS).

The graduation top addresses “User Archetypes for Façade Technologies”. In order to understand the user Archetypes require, the research takes a multi-disciplinary approach. This requires an in depth inquiry into façade technologies (shading systems in particular), daylighting and thermal comfort of spaces and an overall framework of user perception and behaviour. This requires the integration of Façade design and Engineering group with the Building Physics and Services group. Which are two of the various research groups within the AE+T department at the Faculty of Architecture, TU Delft. Furthermore, in the next part of the research, Clustering and Statistical Analysis Techniques will be used to form the Archetypes as mentioned within the methodology. Hence, the research will be making use of Machine Learning Techniques and Simulation tools within the experiment phase. Hence, the computation design forms an integral part of the multi-disciplinary work-flow of the research project. The research conducted here relates also to the way in which designers could make decisions for occupants. By approaching the decision from the point of view of the building occupant, the research aims to put the occupant at the fore-front of the designers by means of a bottom up design approach. Hence, this multi-disciplinary research can assist in the design of innovative, comfortable and sustainable building envelopes.

### 2. Relevance of your graduation work in the larger social, professional and scientific framework.

#### Environmental Relevance

Urban environments and buildings undoubtedly contribute to global development, but they also present chances for transformation and are likely to serve as the pivot around which sustainable development may be realized in the future. When buildings are well planned, they can provide a setting that encourages behaviors that are economically, socially, and environmentally viable. Optimizing building performance requires a deep understanding of occupants’ behavior and preferences (Anik, Gao, and Meng 2022). In Europe, office buildings are the second largest category of the non-residential building stock with a floor space corresponding to one-quarter of the total non-residential area. During the last 20 years, the electricity consumed by the non-residential buildings has increased by 74 percent (Economidou et al. 2011). Hence, there is a need to approach the building performance through energy assessment of façade technologies. Building façades have always been important in the fields of indoor environmental quality (IEQ) and energy research due to their significant responsibility for ensuring suitable indoor environmental conditions. Currently, the design of façade technologies is achieved on the basis of Multi-domain performance and energy saving. The research pushes for energy performance of facade technologies in symbiosis with occupant comfort.

#### Social Relevance

The relation between the design of office spaces and their impact on occupant comfort and well being has always been researched (P. Bluysen et al. 2016) (Mulville, Callaghan, and Isaac 2016) (Al Horr et al. 2016) (Minyoung 2020). Although user perspectives are an important part of worldwide green building grading systems, which address these studies, there are few guidelines and resources that concentrate on user happiness in building design (Minyoung 2020). The relation between user and spaces they use has not been understood well due to the subjectivity of spatial perception. Users could be influenced by the design in ways that are not necessarily the most energy efficient. That is not to forget the difference in opinion on the various Indoor environmental quality aspects of a space. This may impact the performance of the facade in Post Occupancy Scenarios due to mis operation of office and facade systems by occupants. Additionally, the prevalence of sick building syndrome (SBS) symptoms, or acute health issues among office workers, has been connected to characteristics of buildings facade and interior settings. These signs and symptoms include skin, nose, and eye irritation

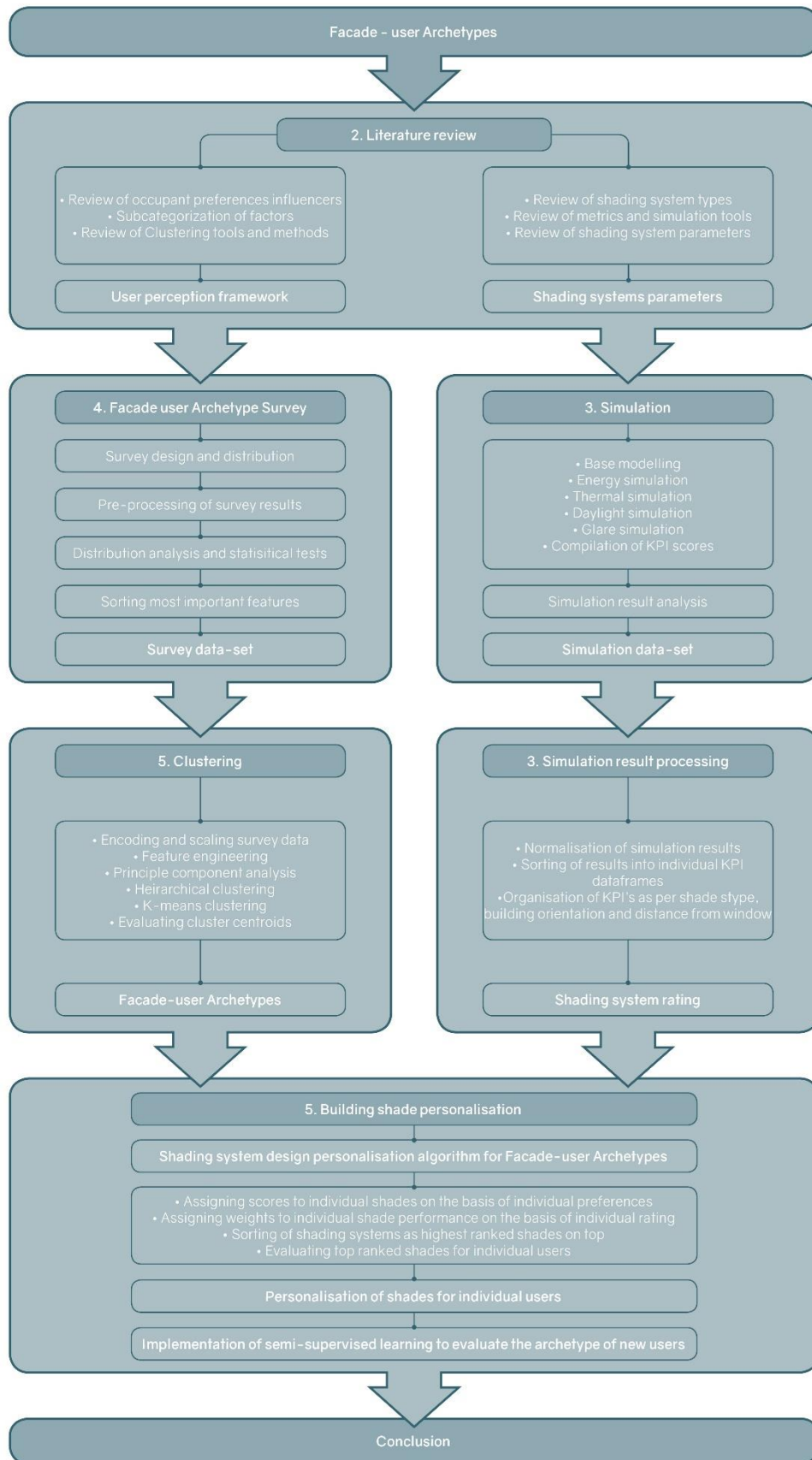
as well as headache, exhaustion, and trouble breathing (Fisk 1990). Conversely, occupants who often enjoy their office and its façade may have a positive perception of their overall comfort for a wider range of environmental circumstances due to seasonal Forgiveness Factor and the pleasantness of a space as well as the appreciation of a façade have a strong correlation (Pastore and Andersen 2022). In order to achieve this, there is need to address two factors: user perspective on the one hand, and a rich body of knowledge from various body-environment research disciplines can be interlinked through the facade-user archetype method in order to help encourage in-depth immersion in user perspective understanding of diverse user groups in complex building projects like healthcare environments. By accommodating the needs of the user, the research moves in the direction of health and well-being of building occupants.

### Scientific Relevance

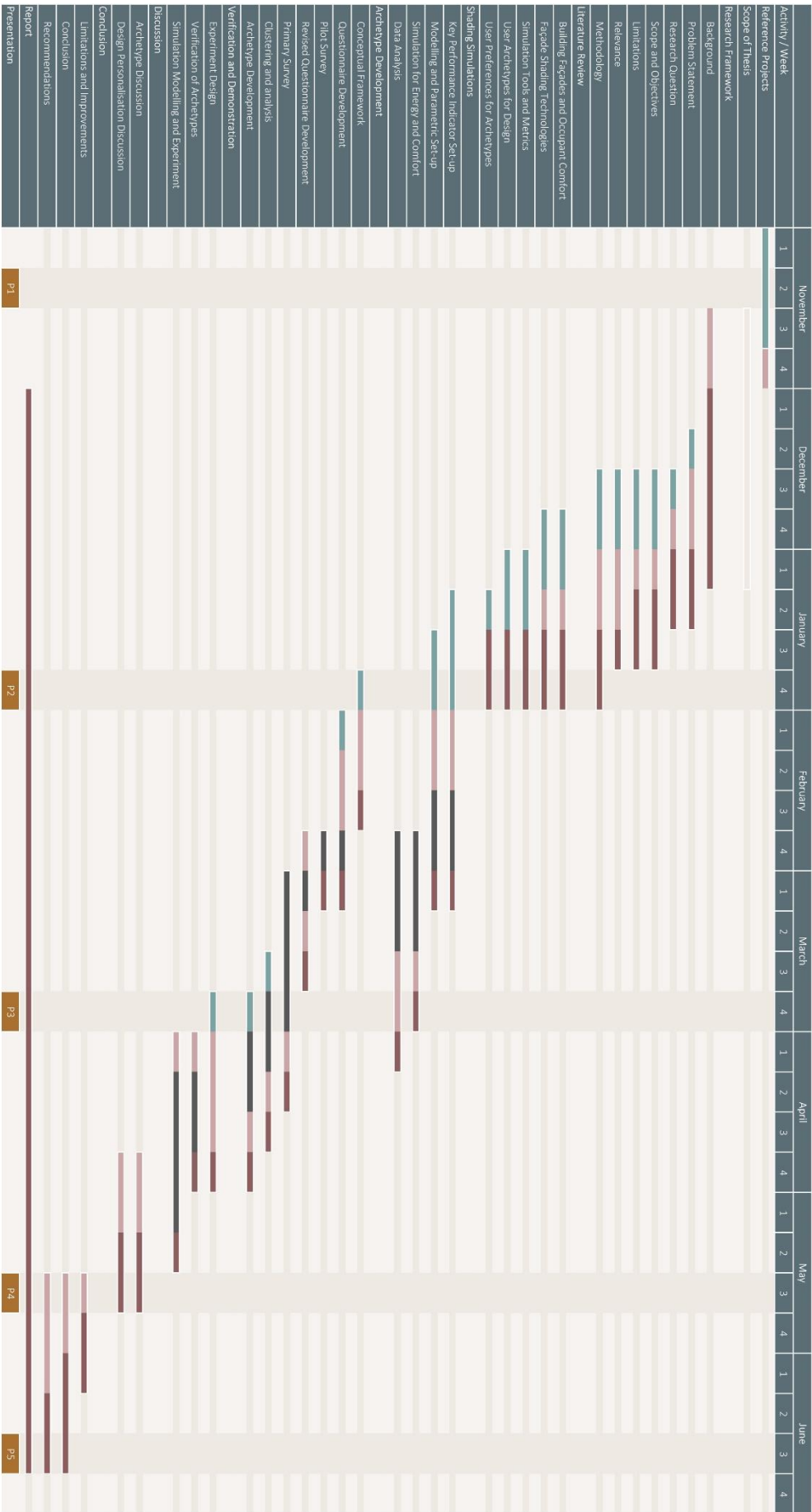
According to Yoshino, Hong, and Nord (2017), building energy consumption is mainly influenced by six factors: (1) climate, (2) building envelope, (3) building services and energy systems, (4) building operation and maintenance, (5) occupant activities and behavior and (6) indoor environmental quality provided. Building envelopes are a primary cause for concern not only because of their design but also due to how they are interconnected with occupant behavior and the indoor environmental quality. Often, Facade Shading technologies provide the occupants to adapt the indoor environmental quality of a space to restore their comfort and environmental satisfaction. In other situations, fixed shading systems serve well to provide shade through the year in regions with adequate daylight hours through the year. Occupant preferences towards shading systems can help in solving complex design scenarios as a shading system incorporated without occupant preference might not be operated as desired leading to inefficient energy performance of the facade systems. Hence, it is extremely important to account for individual occupant preference while designing to achieve optimal indoor comfort and positive perception of the designed shades. A statistical analysis of the user before design is almost impossible due to the uncertainty of the actual users. This could be due to multiple reasons. First, being user centered is not natural as our natural tendency is to be self centered, which translates to taking an approach to design based on our own wants and needs. Second, users are varied and complicated. It takes effort to understand their needs, behaviors and desires. And often, pleasing a certain set of users leads to conflicts with other users' desires. Third, Those doing the market research are not the ones designing usually. If the information on users is not available or difficult to understand, design teams go ahead and design products they think users would like (Pruitt and Adlin 2010). In "The inmates are running the asylum", Cooper mentions that If you want to create a product that satisfies a broad audience of users, logic will tell you to make it as broad in its functionality as possible to accommodate the most people. Logic is wrong. You will have far greater success by designing for a single person (Cooper 2004). By understanding the user set as a set of various clusters of Archetypes, we can better understand the user set along with their preferences. Hence, Personas and archetypes have huge opportunities of becoming a part of the design process by giving the designer an insight into the background, perceptions, behaviors, aspirations and requirements.

### Professional Relevance

Within the realm of Façade Design and Engineering, a lot of analysis is conducted on the thermal and visual performance of façade technologies. By means of this research project, there is an attempt to rethink the design process of facades and building envelopes in the future. By means of imagining a User-Centered Design methodology, the research attempts to provide a step within the workflow for façade designers and building physics engineers to verify occupant preferences and behaviours in order to ensure correct handling of façade technologies. Finally, façade manufacturers currently design façade technologies for the market which may or may not provide comfort to users considering various factors. This research is a step towards exploring how existing façade technologies could be personalised for users in order to provide the expected comfort.



## Research Outline



Research Timeline