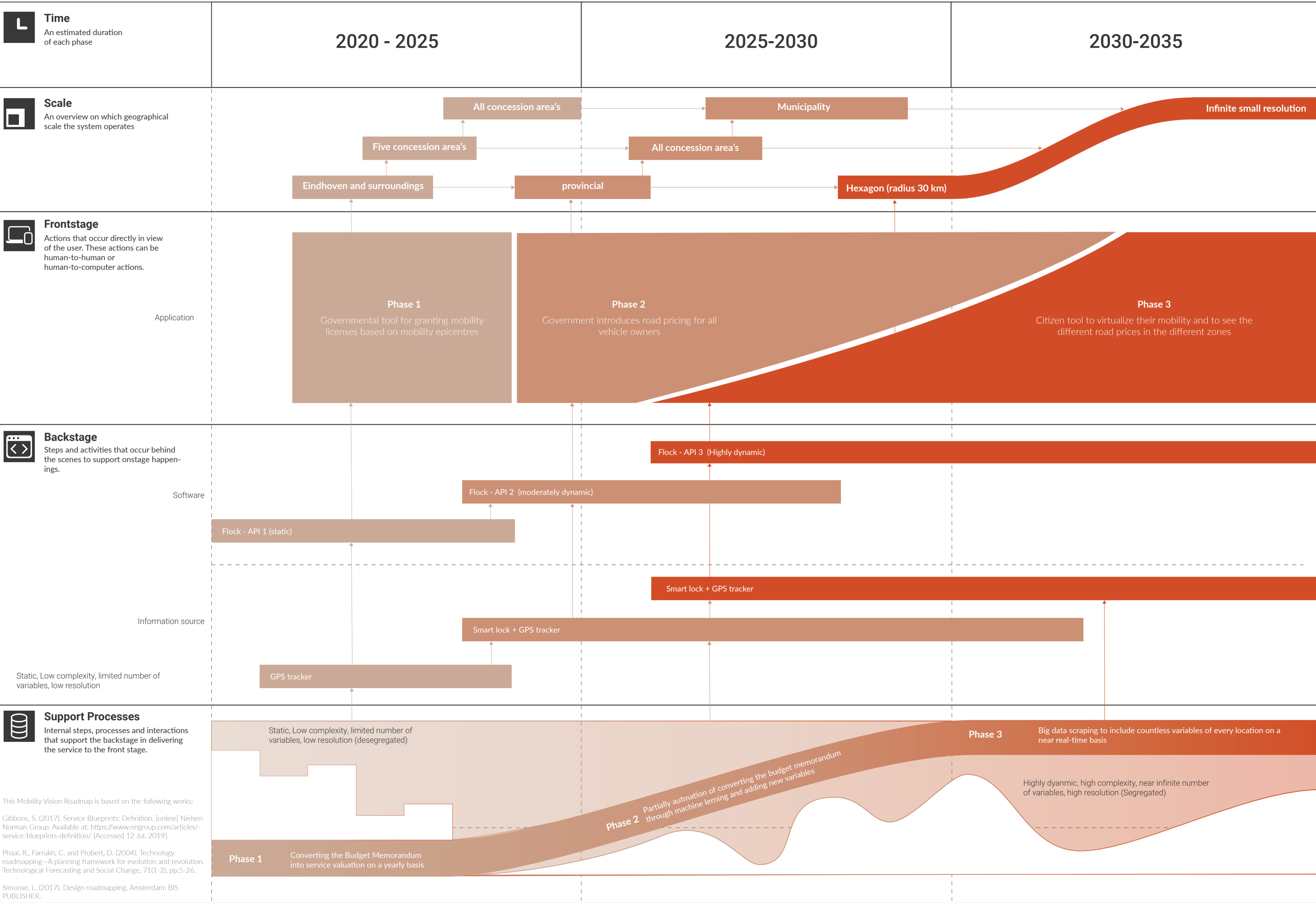


# Future of Mobility: Flock - mobility system



This Mobility Vision Roadmap is based on the following works:

Gibbons, S. (2017). Service Blueprints: Definition. [online] Nielsen Norman Group. Available at: <https://www.nngroup.com/articles/-/service-blueprints-definition/> [Accessed 12 Jul. 2019].

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Simonse, L. (2017). *Design roadmapping*. Amsterdam: BIS PUBLISHER.