

# Digital Data Technologies to help Technology Manufacturing Companies towards Circular Business Models

***Thesis Defense (30<sup>th</sup> July, 2020)***

**Henk Yip (4746791)**

**MSc Management of Technology**

***Graduation committee***

First supervisor

Dr. H.K. (Hanieh) Khodaei, Faculty of TPM, TU Delft

Second supervisor

Dr. R.M. (Robert) Verburg, Faculty of TPM, TU Delft

Chair

Dr. R.M. (Robert) Verburg, Faculty of TPM, TU Delft



# Contents

- ▶ Background
- ▶ Problem Statement and Research Question
- ▶ Research Methodology
- ▶ Literature Review
- ▶ Case studies
- ▶ Flow diagram
- ▶ Conclusion
- ▶ Contribution of the flow diagram



# Background

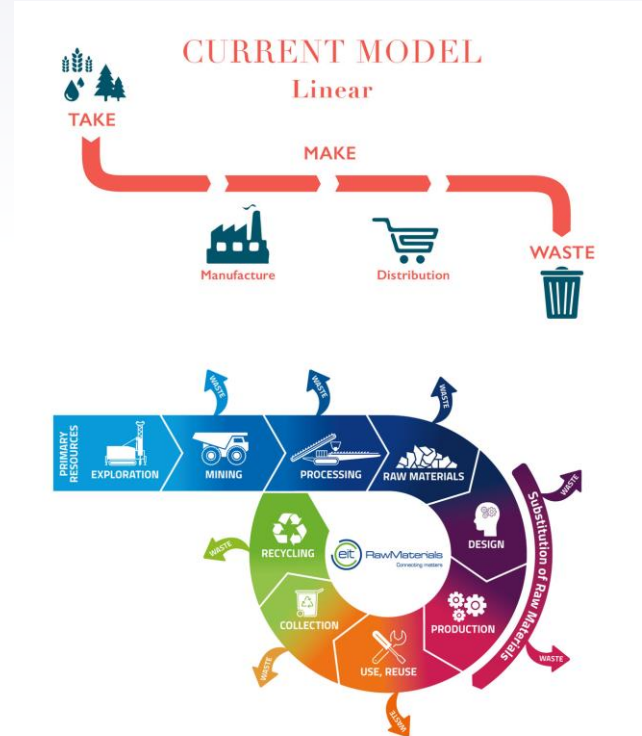
Linear Business Model



Depletion of resource stocks and climate change



Circular Economy



# Problem Statement

- ▶ Technology manufacturing companies' business models are still based on the Linear Economy
- ▶ Business model transition challenges and barriers
- ▶ Digital Data Technologies



Circular Business  
Model



Digital Data  
Technologies



Circular Economy



# Research Question

- ▶ *How can the digital data technologies help the technology manufacturing companies towards circular business models?*

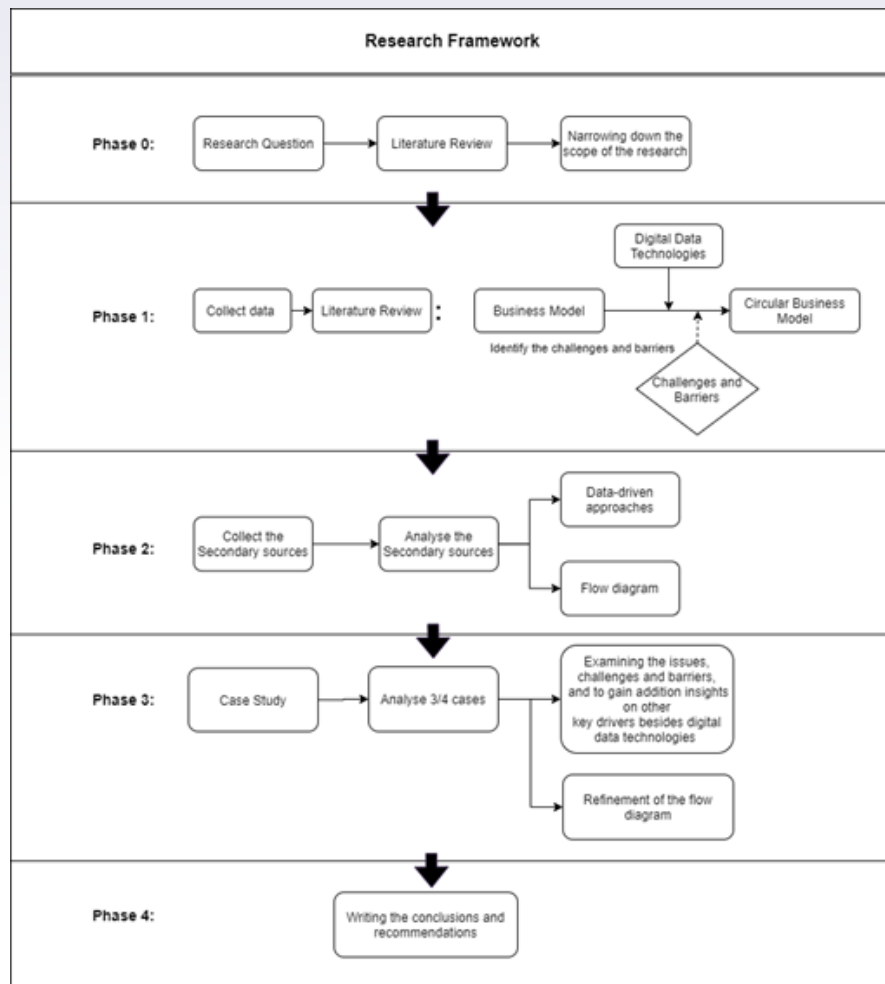


# Research Methodology

- ▶ Qualitative research approach
- ▶ Primary and Secondary resources

## Research Activities

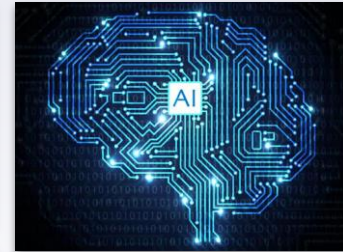
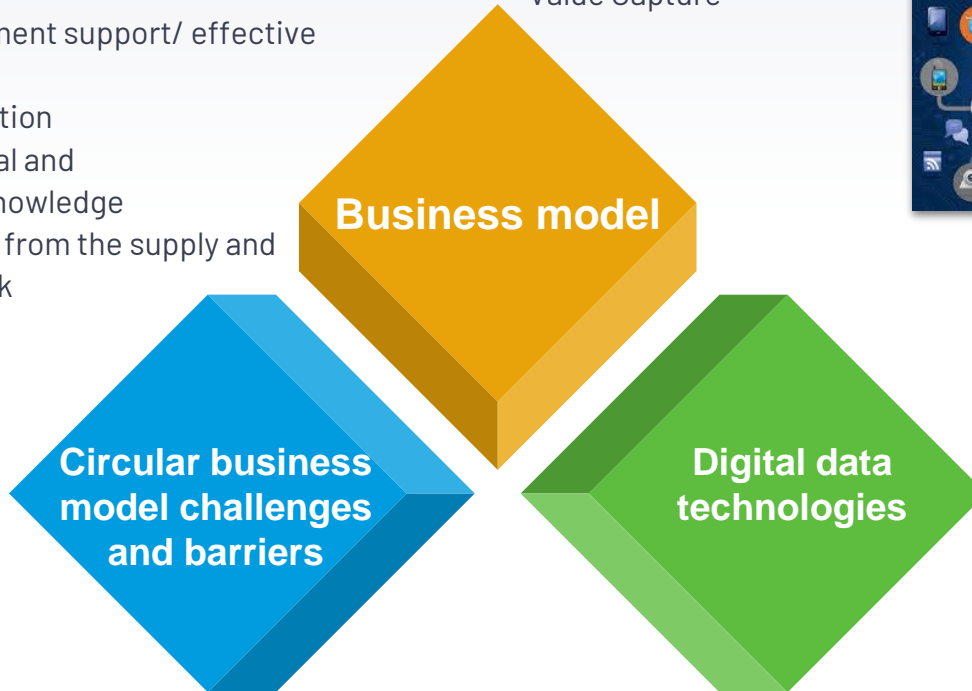
- ▶ Literature Review
- ▶ Data analysis
- ▶ Flow diagram
- ▶ Case Studies
  - ▶ Conducting interviews and document analysis
- ▶ Refining the flow diagram



# Literature Review

- ▶ Company environmental culture
- ▶ Lack of capital
- ▶ Lack of government support/ effective legislation
- ▶ Lack of information
- ▶ Lack of technical and technological knowledge
- ▶ Lack of support from the supply and demand network

- ▶ Value Proposition
- ▶ Value Creation and Delivery
- ▶ Value Capture

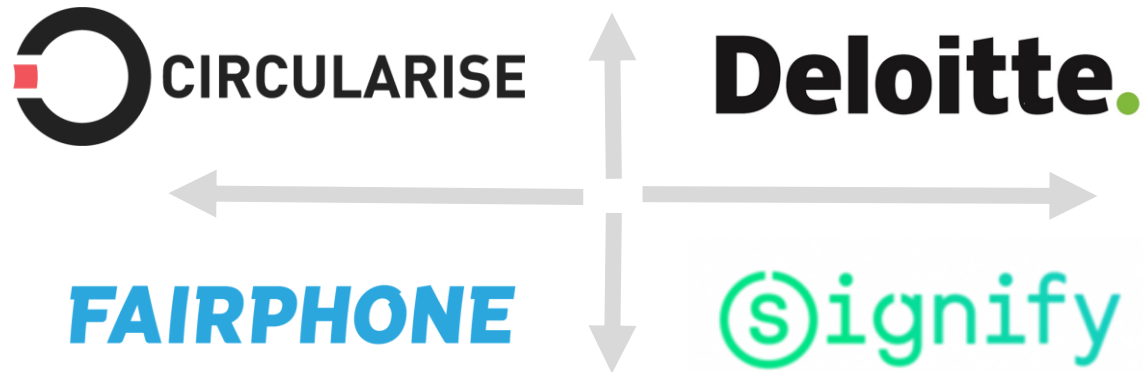


- ▶ *Data Analysis*
  - ▶ Artificial Intelligence
  - ▶ Big Data Analytics
- ▶ *Data Collection and storage*
  - ▶ Big Data
  - ▶ Internet of Things
  - ▶ Blockchain Technologies

# Case studies

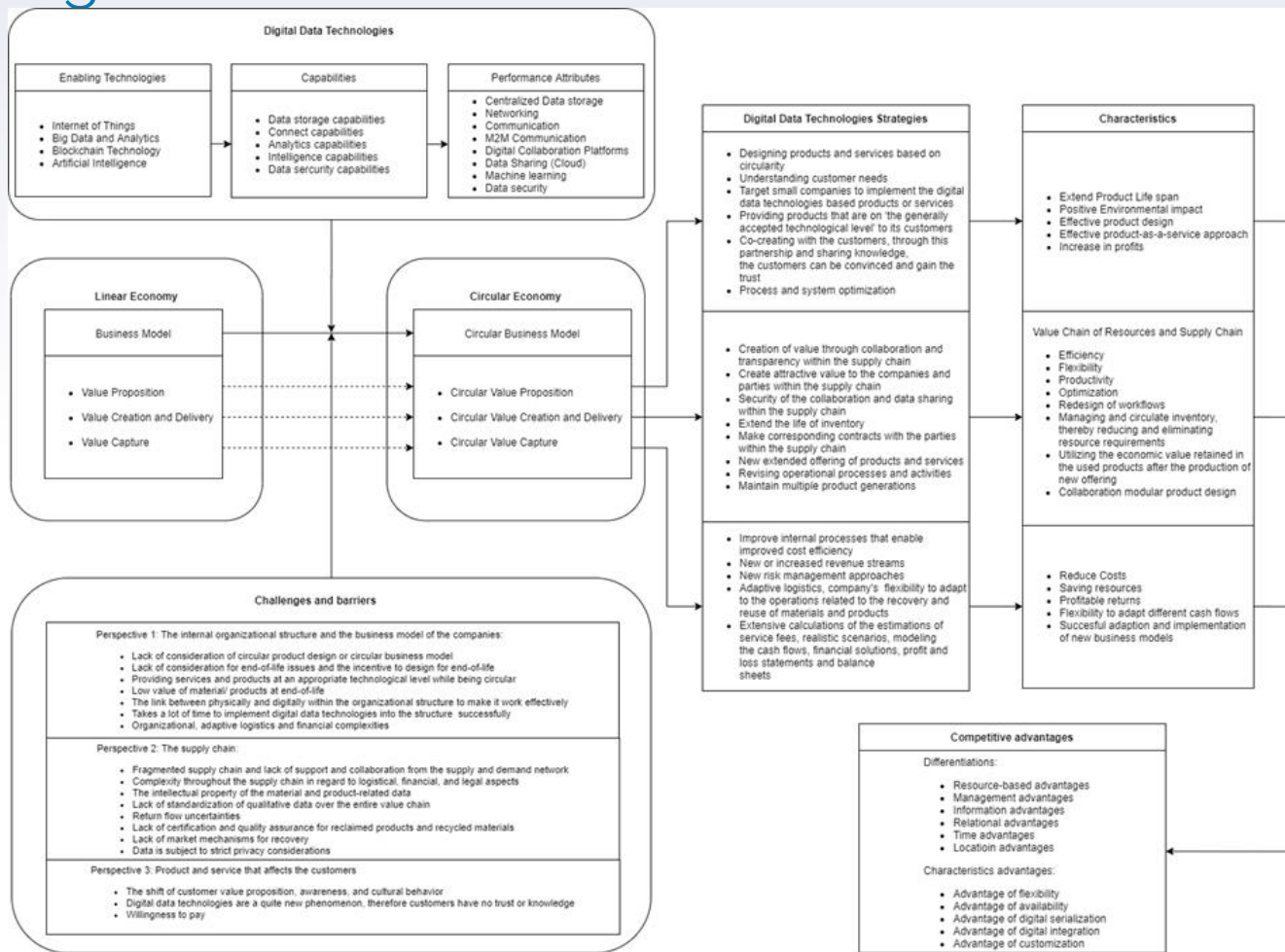
- ▶ Multiple case design
- ▶ Conducting interviews and document analyses

## Companies





# Flow Diagram

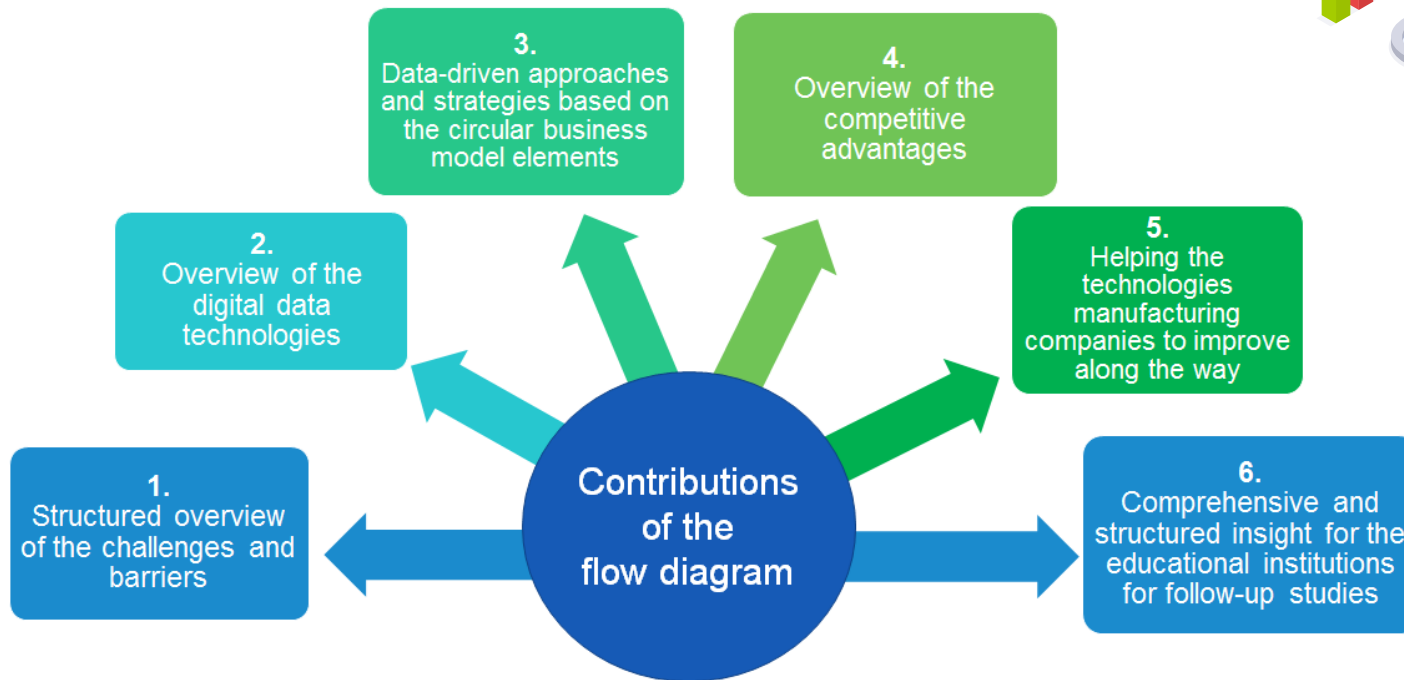


# Conclusion

- ▶ In order to achieve a circular economy, the technology manufacturing companies have to adapt circular business models
- ▶ Three circular business model elements
  - ▷ Circular value proposition
  - ▷ Circular value creation and delivery
  - ▷ Circular value capture
- ▶ Digital data technologies
  - ▷ Big data, Analytics, Internet of Things, Blockchain technology and Artificial intelligence



# Contributions of the flow diagram



# Conclusion

## Limitations

- ▶ The research scope is limited to the technology manufacturing sector
- ▶ The flow diagram is based on theories of the literature review and the case studies

## Recommendations for future research

- ▶ Further research in practice and more case studies should be conducted
- ▶ Focusing on the drivers, for instance; the internal managerial structure of a technology manufacturing company, or external structure effect, for example the financial sector that are opening up resources, and the government that influences the regulations and legislation

# Thank You!

## Any questions?

